

Field Service Sector**Revision and rollover of *Hospitality - Gambling* unit standards**

Subfield	Domain	ID
Hospitality	Hospitality - Gambling	18172 – 18179, 21499

ServiceIQ has completed the rollover of the unit standards listed above.

Date new versions published

June 2016

Planned review date

December 2017

Summary

The above unit standards have been rolled over. ServiceIQ aims to keep these standards available and valid for trainees incorporating new Rules, pending the SSB conducting a full review.

Main changes

- Legislation directly relevant to each standard was updated
- A generic note to cover legal requirements that may apply from time to time was added to all standards.
- Definition of Game Rules clarified throughout the standards.
- Clarification by explanatory notes added to standard 18178.

Detailed list of unit standards – classification, title, level, and credits

Service Sector > Hospitality > Hospitality - Gambling

ID	Title	Level	Credit
18172	Maintain gaming machine hardware and security in a Class 4 gambling environment	3	4
18173	Control money and handle cash in a Class 4 gambling environment	3	4
18174	Produce Weekly and Unpaid Prize Reports, and process banking in a Class 4 gambling environment	2	3
18175	Produce a Gaming Machine Analysis for gaming machines in a Class 4 gambling environment	4	8
18176	Provide gaming machine information to customers in a Class 4 gambling environment	2	2
18177	Deal with customer disputes in gaming machine areas of a Class 4 gambling environment	4	3
18178	Demonstrate knowledge of legislation, licence conditions, and taxation related to a Class 4 gambling environment	4	8
18179	Supervise jackpot systems for gaming machines in a Class 4 gambling environment	3	3
21499	Demonstrate knowledge of problem gambling in a Class 4 and Racing Act gambling establishment	3	2