

Field Service Sector**Review of *Visitor Services* unit standard**

Subfield	Domain	ID
Tourism	Visitor Services	18365

ServiceIQ has completed the Review of the unit standard listed above.

Date new versions published

17 March 2016

Planned review date

31 December 2021

Summary

The enactment of the Health and Safety at Work Act 2015 required the review of the unit standard. The SSB took the opportunity to consult with industry for other modifications to make the unit standard usable in the widest possible range of tourism contexts. Consensus was obtained on the proposed changes.

Main changes

- Health and Safety at Work Act 2015 added to explanatory notes
- Changes to evidence requirements to accord with new legislation.

Impact on Consent and Moderation Requirements (CMR)

None.

Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

Service Sector > Tourism > Visitor Services

ID	Title	Level	Credit	Review Category
18365	Manage health and safety in a tourism workplace	4	4	B