

FIELD Business

Review of *Mediation* qualifications

National Certificate in Mediation (Interpersonal Communications) (Level 4)

[Ref: 0968]

National Certificate in Mediation (Level 5) [Ref: 0470]

The Skills Organisation (Skills) has completed the review of the qualifications listed above.

New qualifications

New Zealand Certificate in Case Management (Level 5) [Ref: 3630]

New Zealand Certificate in Case Management (Practice Leadership) (Level 6)

[Ref: 3631]

Date new versions published

April 2017

The next qualification review is planned to take place during 2022.

Summary of review and consultation process

During the mandatory review of qualifications for the Mediation sector, it was agreed that the needs of learners seeking to become professional dispute resolution practitioners are best served by postgraduate programmes at Level 7 and above. An entry-level qualification was initially proposed to replace these qualifications. This qualification would meet the needs of learners in roles that manage and co-ordinate dispute and complaint cases within dispute resolution organisations and people in other organisations who have a need to understand conflict and the basic principles and types of dispute resolution. Subsequent to this, the audience was expanded and the second stage of development led to the development of qualifications that meet the needs of learners in any roles aimed at helping to support people through a case in any context.

As a result, the *Mediation* national qualifications will be phased out and will not be replaced.

Main changes resulting from the review

National Certificate in Mediation (Interpersonal Communications) (Level 4)

[Ref: 0968]

National Certificate in Mediation (Level 5) [Ref: 0470]

Review category	D	See Key to Qualification Review Categories at the end of report
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Transition

The last date for entry into programmes leading to the reviewed qualifications is 31 December 2018. The last date for assessments to take place for programmes leading to the reviewed qualifications is 31 December 2020, at which time they will be discontinued.

It is the intention of The Skills Organisation that no existing learner will be disadvantaged

by these transition arrangements. However, any person who considers they have been disadvantaged may appeal to:

The Skills Organisation
 FREEPOST 5164
 PO Box 24469
 Royal Oak
 Auckland 1345

Telephone 09 525 2590
 Email reviewcomments@skills.org.nz

Key to Qualification Review Categories

Category A The qualification is published as a new version with the same NZQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
Category B The qualification is published as a new version with the same NZQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is published with new NZQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set