

Field Service Sector**Development of new *Retail, Distribution, and Sales* unit standards and
Reinstatement of Unit standard 11985**

| Subfield | Domain | ID |
|---------------------------------|---------------|-----------|
| Retail, Distribution, and Sales | Distribution | 11985 |

ServicelQ has completed the reinstatement and review of unit standard 11985 and the development of new standards.

Date new versions published

June 2017

Planned review date

December 2022

Summary

The shortage of unit standards at Level 2 suitable for trainees contemplating to enter the retail or distribution sectors was recognised by the SSB. To address this, an expired unit standard was reinstated and reviewed and two new unit standards were developed to make up for the shortfall. These unit standards were endorsed by industry and schools advisors.

Main changes

- Unit standard 11985 was reinstated. Changes were made to the title, guidance information and outcome statement. Legislation was also updated to reflect the Health and Safety at Work Act 2015.
- Two new standards were developed.
- The two new unit standards were added to the standards exclusion list to avoid the use of credits from the new unit standards **and** similar expiring unit standard 414, *Demonstrate knowledge of the distribution environment* and expiring unit standard 11975, *Pick and assemble goods for dispatch in a retail or distribution environment*.

The last date for assessment of the most recent superseded version of the Category B standard is 31 December 2019.

Impact of changes on [Exclusions List](#)

For transition purposes, the following exclusions will apply for new unit standards.

| Unit standard | Excluded against each of these standards |
|----------------------|---|
| 414 | 30287 |
| 11975 | 30288 |

Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

| Key to review category | |
|-------------------------------|---|
| A | Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number |
| B | Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number |
| C | Major changes that necessitate the registration of a replacement standard with a new ID |
| D | Standard will expire and not be replaced |

Service Sector > Retail, Distribution, and Sales > Distribution

| ID | Title | Level | Credit | Review Category |
|--------------|---|--------------|---------------|------------------------|
| 11985 | Maintain safety in a distribution facility Handle hazardous goods safely under supervision in a distribution facility | 2 | 3 | B |
| 30287 | Demonstrate basic knowledge of distribution operations and distribution facilities and equipment | 2 | 4 | New |

Service Sector > Retail, Distribution, and Sales > Stock Control

| ID | Title | Level | Credit | Review Category |
|--------------|---|--------------|---------------|------------------------|
| 30288 | Pick and assemble goods for dispatch in a retail or distribution environment under supervision | 2 | 3 | New |