

## Field                      Service Sector

### Revision and republication of *Retail* qualification

#### National Certificate in Retail (Level 4) [Ref: 0995]

ServicelQ has revised this qualification to facilitate achievement until the last date of award, 31 December 2018.

#### Date new version published

**July 2017**

#### Summary of review and consultation process

Unit standard 407 in the compulsory section had expired rendering the qualification unachievable. Other compulsory unit standards were expiring before the last date of award.

ServicelQ made the changes listed in the summary below to enable the qualification to be achieved until 31 December 2018.

#### Main changes resulting from the review

- expired unit standard 407 was deleted from the compulsory section
- expired unit standards 1983 and 11956 were deleted from the elective section
- completion expectations were added for expiring unit standards 11986 and 11999 in the compulsory section
- domain, or titles, or levels, or credits were amended for unit standards which have been reviewed across the last several years.

Please note that any current version of these unit standards may be awarded.

For detailed information see [Review Summaries](#) on the NZQA website.

#### NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	December 2002	December 2005
Revision	2	December 2003	December 2008
Review	3	June 2006	December 2008
Revision	4	December 2007	December 2018
Review	5	December 2013	December 2018
Review	6	July 2017	December 2018

#### Transition

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to ServicelQ at the address below.

Appeals will be considered on a case by case basis.

For further information contact:

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### Key to Qualification Review Categories

<b>Category A</b> The qualification is published as a new version with the same NQF ID	Changes are made to SSB name, contact details or purpose statement
	No change is made to title, rules or components of the qualification
	No transition arrangements are required
<b>Category B</b> The qualification is published as a new version with the same NQF ID	Changes are made to title, rules or components
	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
<b>Category C</b> A new (replacement) qualification is published with new NQF ID	Significant changes are made to the qualification in terms of components, structure, type or level
	The SSB views people with the replacement qualification as being significantly different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
<b>Category D</b> Qualification will expire. There is no replacement qualification	Qualification is no longer required by industry
	The qualification is designated as expiring and a last date for meeting the qualification requirements is set