

**Field      Service Sector****Review and reinstatement of *Hospitality* unit standards**

<b>Subfield</b>	<b>Domain</b>	<b>ID</b>
Hospitality	Accommodation Services	14454-14457, 14461, <b>21207</b> , <b>21208</b> , 22337
	Hospitality-Foundations	17991

ServiceIQ has completed the review and reinstatement of the unit standards listed above. Standards in **bold** above, have been reinstated.

**Date new versions published**

**January 2018**

**Planned review date**

**December 2023**

**Summary**

Nine unit standards in the *Accommodation Services* domain were incorrectly designated Level 2 when Level 3 was appropriate, owing to the large amount of self-responsibility with minimal supervision required for the completion of this work. It was further noted that two expiring standards would be ideally suited to programmes for *Hospitality* qualifications, if they were also set at an appropriate level.

The credits of some standards required adjustment, as did the level of a standard in the *Hospitality - Foundation Skills* domain. In addition, a gap was identified for Cookery programmes and a new standard was developed to address this.

Drafts of the standards were reviewed by a group of advisers supporting the development of *Service Sector* qualifications, who deemed the standards fit for purpose.

**Main changes**

- The credits for five unit standards were increased to better reflect the time required for learning and assessment.
- The Level of nine standards was increased to better reflect the requirements of the standards.
- Unit standards 21207 and 21208 were reinstated with adjusted levels.
- Guidance information for unit standards was updated.
- Two new unit standards were developed.

**The last date for assessment of superseded versions of Category B unit standards is December 2020**

## Impact on existing organisations with consent to assess

Current consent for			Consent extended to		
Nature of consent	Classification or ID	Level	Nature of consent	Classification or ID	Level
Subfield	Hospitality	1	Standard	19771	2
Subfield	Hospitality	2	Standards	14454, 14455, 14456, 14457, 14461, 21207, 21208, 22337	3
Domain	Accommodation Services	2	Standards	14454, 14455, 14456, 14457, 14461, 21207, 21208, 22337	3
Domain	Hospitality - Foundations Skills	1	Standard	19771	2

## Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Key to review category	
<b>A</b>	Dates changed, but no other changes are made - the new version of the standard carries the same ID and the same version number
<b>B</b>	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
<b>C</b>	Major changes that necessitate the registration of a replacement standard with a new ID
<b>D</b>	Standard will expire and not be replaced

### Service Sector > Hospitality > Accommodation Services

ID	Title	Level	Credit	Review Category
14454	Service guest rooms for a commercial hospitality establishment	2 <b>3</b>	3 <b>5</b>	B
14455	Service guest room toilet and bathroom areas for a commercial hospitality establishment	2 <b>3</b>	3 <b>5</b>	B
14456	Service guest kitchen areas for a commercial hospitality establishment	2 <b>3</b>	3 <b>4</b>	B
14457	Strip beds and make beds for a commercial hospitality establishment	2 <b>3</b>	3	B
14461	Service guest laundry areas in a commercial hospitality establishment	2 <b>3</b>	3 <b>4</b>	B
21207	Clean motel exteriors <b>Clean accommodation unit exteriors</b>	2 <b>3</b>	3	B
21208	Clean motel exterior windows <b>Clean accommodation unit exterior windows</b>	2 <b>3</b>	2	B
22337	Service public areas in a commercial hospitality environment	2 <b>3</b>	4 <b>6</b>	B
<b>30917</b>	<b>Maintain room servicing supplies and equipment in a commercial hospitality establishment</b>	<b>2</b>	<b>2</b>	<b>New</b>

## Service Sector &gt; Hospitality &gt; Cookery

<b>ID</b>	<b>Title</b>	<b>Level</b>	<b>Credit</b>	<b>Review Category</b>
<b>30916</b>	<b>Prepare and present basic hot and cold canapés in a commercial kitchen</b>	<b>3</b>	<b>4</b>	<b>New</b>

## Service Sector &gt; Hospitality &gt; Hospitality - Foundation Skills

<b>ID</b>	<b>Title</b>	<b>Level</b>	<b>Credit</b>	<b>Review Category</b>
19771	Prepare, cook and present seafood in the hospitality industry	1 2	3	B