

**Field Community and Social Services**

**Review and expiry of *Community Support and Health, Disability, and Aged Support*, and *Social Services* unit standards**

<b>Subfield</b>	<b>Domain</b>	<b>ID</b>
Community Support	Human Services	1811
Health, Disability and Aged Support	Allied Health Assistance	27464
	Community Support Services	18684, 24655, 24659
	Health and Disability Principles in Practice	18686, 26952-26962, 27318
	Mental Health and Addiction Support	22836, 22839, 27080, 27082, 27083, 27086, 27088, 27089, 27091, 27092, 27094, 27095
	Supporting People with Disabilities	18675
Social Services	Community Work	7995, 7997
	Counselling	7935, 7955, 7956, 7959-7961, 19400
	Employment Support	20032-20042, 20044, 20045, 21730-21735
	Iwi/Māori Social Services	16258, 16259, 16262, 16264, 16268, 19402, 22961
	Manage Social Services	7942, 7943, 7949, 7950, 13090, 13091, 19403
	Professional Development of Social Service Workers	7915, 7916, 7944, 7945, 13098, 19404-19407
	Provide Social Services	7912, 7913, 7925, 7927, 7928, 7932-7934, 7936, 7948, 7953, 7954, 7962, 7963, 7970, 7972, 7973, 7975, 7976, 7989, 13093, 13094, 19408, 19411-19413, 19494-19497
	Social Service Work in Suicide Intervention	18149
	Social Service Work with Abuse, Neglect, and Violence	18289, 18291, 18293-18296, 18300-18303
	Social Work	7958, 19414
	Tamariki Ora - Well Child Services	20369-20378
	Whānau/Family and Foster Care	28553
	Youth Development	26132-26140
	Youth Work	16844, 16847, 16859, 16866, 16868, 22252

Careerforce has completed the review and expiry of the unit standards listed above.

**Date new versions published**

**February 2020**

**Summary**

The unit standards listed above have had either one or zero results registered against them in the period 2016 - 2019, or were available only in National qualifications that have been discontinued, or are about to be discontinued in December 2020. After consultation with industry and all

organisations with consent to assess against these standards, it was decided to expire them.

## Main changes

- All standards were designated expiring without replacement.

## Category D unit standards will expire at the end of December 2022

Key to review category	
<b>A</b>	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
<b>B</b>	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
<b>C</b>	Major changes that necessitate the registration of a replacement standard with a new ID
<b>D</b>	Standard will expire and not be replaced

### Community and Social Services > Community Support > Human Services

ID	Title	Level	Credit	Review Category
1811	Demonstrate knowledge of the implications for a sibling when a family/whānau member has a disability	3	3	D

### Community and Social Services > Health, Disability, and Aged Support > Allied Health Assistance

ID	Title	Level	Credit	Review Category
27464	Describe the collection of client information, and collect client information, as a health assistant	3	4	D

### Community and Social Services > Health, Disability, and Aged Support > Community Support Services

ID	Title	Level	Credit	Review Category
18684	Design, implement, and evaluate a multi-element plan to support a person with challenging behaviour	5	10	D
24655	Support people with information needs in a health, disability, or community setting	4	3	D
24659	Coordinate support for a person in a health, disability, or community setting	5	10	D

### Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit	Review Category
18686	Assess risk, develop risk management strategies, and prepare a risk management plan within a health organisation	5	6	D
26952	Describe the Health and Disability Commissioner Act 1994 and the role and function of health and disability advocates	5	4	D
26953	Apply Māori cultural competencies as a health and disability advocate	5	9	D
26954	Describe and incorporate relevant legislation and Health and Disability Services Standards into advocacy practice	5	8	D

ID	Title	Level	Credit	Review Category
26955	Describe and incorporate the New Zealand Disability Strategy into the practice of a health and disability advocate	5	4	D
26956	Describe and integrate a strengths-based model of advocacy into the practice of a health and disability advocate	5	6	D
26957	Describe the Health and Disability Advocacy Service's complaints resolution process and apply the complaints process	5	6	D
26958	Explain cultural competence and apply cultural competencies as a health and disability advocate	5	6	D
26959	Explain the advocacy networking model, and network to achieve goals as a health and disability advocate	5	4	D
26960	Describe and participate in strengths-based peer supervision as a health and disability advocate	5	4	D
26961	Describe, critically evaluate, and contribute to quality improvement in a health and disability advocacy service	6	6	D
26962	Analyse the Code of Health and Disability Services Consumers' Rights in relation to consumers, providers, and advocates	6	8	D
27318	Release a deceased person to a designated authority when working as an orderly in a health or disability context	3	2	D

Community and Social Services > Health, Disability, and Aged Support > Mental Health and Addiction Support

ID	Title	Level	Credit	Review Category
22836	Analyse the application of ethical values for mental health support work	6	6	D
22839	Analyse leadership and lead a group or team to achieve mental health support work objectives	5	6	D
27080	Describe the purpose of forensic mental health services and the support required for forensic mental health patients	4	4	D
27082	Describe legal restrictions, apply safe practice, and manage legislative requirements in forensic mental health services	4	4	D
27083	Work with forensic mental health patients to engage with preferred support networks	4	5	D
27086	Describe assessment, develop and implement support plans with family/whānau of mental health and addiction service users	5	8	D
27088	Support infant, child, and youth mental health and addiction service users from a developmental perspective	4	8	D
27089	Describe, and work with, agencies to support infant, child, and youth mental health and addiction service users	4	6	D
27091	Support tangata whai ora to access services to achieve whānau ora outcomes in a mental health and addiction setting	5	9	D
27092	Facilitate kaumātua support for tangata whai ora and for non-Māori support services to tangata whai ora	5	10	D

ID	Title	Level	Credit	Review Category
27094	Work with older mental health and addiction service users to access support that contributes to positive ageing	4	4	D
27095	Work with older mental health and addiction service users around physical and social issues associated with ageing	4	8	D

Community and Social Services > Health, Disability, and Aged Support > Supporting People with Disabilities

ID	Title	Level	Credit	Review Category
18675	Demonstrate knowledge of the impact on family/whānau when a family/whānau member has a disability	5	6	D

Community and Social Services > Social Services > Community Work

ID	Title	Level	Credit	Review Category
7995	Implement programmes and projects to respond to community concerns, issues, and needs	5	6	D
7997	Facilitate strategies to respond to crisis situations in the community	6	6	D

Community and Social Services > Social Services > Counselling

ID	Title	Level	Credit	Review Category
7935	Facilitate personal growth groups	6	12	D
7955	Engage in counselling with individuals	5	9	D
7956	Engage in counselling with couples	6	12	D
7959	Engage in counselling with families and whānau	6	12	D
7960	Engage in counselling in groups	6	12	D
7961	Engage in counselling in situations of generic and specific need	7	12	D
19400	Demonstrate an integrated practice theory for counselling	7	24	D

Community and Social Services > Social Services > Employment Support

ID	Title	Level	Credit	Review Category
20032	Demonstrate knowledge of living in a disabling society	6	6	D
20033	Explain supported employment as a philosophy and method of employment support	6	6	D
20034	Facilitate career planning in employment support work	6	15	D
20035	Explain and apply marketing in employment support	6	6	D
20036	Explain and apply job development in employment support	6	9	D
20037	Provide workplace orientation and training and ongoing employment support	6	15	D
20038	Explain how to provide employment support and access services for diverse service user groups	5	9	D
20039	Demonstrate an integrated practice theory for employment support	6	15	D
20040	Develop and enhance quality in employment support	6	12	D

ID	Title	Level	Credit	Review Category
20041	Analyse leadership, management, and managing change in employment support	6	12	D
20042	Support Māori service users to access employment support services	6	12	D
20044	Support a disabled student through the transition process from school to work	6	12	D
20045	Support Pacific Islands service users to access employment support services	6	12	D
21730	Describe aspects of living in a disabling society for employment support work purposes	4	6	D
21731	Describe ways to provide employment support and related services for diverse service user groups	4	6	D
21732	Describe and participate in the career planning process in employment support	4	6	D
21733	Describe and participate in job development in employment support	4	7	D
21734	Contribute to workplace training and ongoing employment support	4	6	D
21735	Describe and demonstrate communication skills in employment support	4	6	D

#### Community and Social Services > Social Services > Iwi/Māori Social Services

ID	Title	Level	Credit	Review Category
16258	Demonstrate knowledge of own whakapapa in an Iwi/Māori social services setting	3	6	D
16259	Make personal whakapapa connections in an Iwi/Māori social services setting	3	6	D
16262	Describe te tīmatanga o te ao, whakapapa, and whanaungatanga for Iwi/Māori social service purposes	4	9	D
16264	Describe Iwi/Māori concepts for disputes resolution in Iwi/Māori social services	4	3	D
16268	Respond to loss and grief in an Iwi/Māori social services setting	4	3	D
19402	Demonstrate an integrated practice theory for working in Iwi/Māori social services	7	24	D
22961	Outline the history of an iwi in own whakapapa in an Iwi/Māori social services setting	4	6	D

#### Community and Social Services > Social Services > Manage Social Services

ID	Title	Level	Credit	Review Category
7942	Operate within governance and management in a social service organisation	5	3	D
7943	Deal with violence in a social service workplace	5	6	D
7949	Locate, critique, and interpret social service research	5	6	D
7950	Prepare a proposal for social service research	6	9	D
13090	Locate and demonstrate understanding of social service research findings	3	3	D
13091	Conduct a small scale community research project	4	12	D
19403	Describe how to reduce the risk of violence in a social service workplace	4	3	D

Community and Social Services > Social Services > Professional Development of Social Service Workers

ID	Title	Level	Credit	Review Category
7915	Describe social service work in Aotearoa New Zealand	3	3	D
7916	Demonstrate knowledge of social service ethics	4	3	D
7944	Explain legal structures and laws for social service practice	5	9	D
7945	Describe laws related to social services	4	6	D
13098	Reflect on own professional practice and development in social service work	6	3	D
19404	Analyse ethics for social service work	5	4	D
19405	Prepare a self care plan for social service work	4	3	D
19406	Integrate knowledge, skills, and values learning in social service work	4	12	D
19407	Describe professional supervision in the social services	4	4	D

Community and Social Services > Social Services > Provide Social Services

ID	Title	Level	Credit	Review Category
7912	Assess presenting needs of users of social services	4	6	D
7913	Undertake assessments of social service user situations	6	6	D
7925	Establish and maintain working relationships with people of own culture and life experience	5	6	D
7927	Explain the application of Te Tiriti o Waitangi in the social services	5	3	D
7928	Implement Te Tiriti o Waitangi in the social services	6	6	D
7932	Establish role in the community as a social service worker	5	4	D
7933	Contribute to groups in social service work	4	6	D
7934	Facilitate groups in social service work	5	6	D
7936	Provide information to users of social services	3	3	D
7948	Prepare and write social service reports	5	6	D
7953	Use Te Reo and waiata in social service work	4	9	D
7954	Contribute to a noho marae within social service work	4	6	D
7962	Intervene in crisis situations with individuals, couples, families and whānau	5	6	D
7963	Contribute to the empowerment of people experiencing oppression and marginalisation	4	3	D
7970	Facilitate conflict resolution in social service work	5	4	D
7972	Facilitate social service meetings or hui	5	3	D
7973	Co-ordinate hui on and off marae for social service purposes	5	3	D
7975	Assist social service users to access social services in the community	5	6	D
7976	Analyse social service provision in the community	6	9	D
7989	Identify and contribute to community networks in social service work	4	3	D
13093	Manage responses to challenging behaviour in a social service setting	5	6	D
13094	Work towards resolution of challenging behaviour in a social service setting	6	6	D
19408	Outline the meaning and relevance of Te Tiriti o Waitangi in social service work	3	6	D

ID	Title	Level	Credit	Review Category
19411	Respond to the presenting concerns, issues, and needs of social service users	4	9	D
19412	Participate in a noho marae within the social services	3	6	D
19413	Describe social services in the community	4	4	D
19494	Establish and maintain working relationships with whānau in social service work	5	6	D
19495	Describe record keeping and how to access records in social service work	3	3	D
19496	Facilitate empowerment of people experiencing oppression and marginalisation	6	15	D
19497	Describe advocacy in social service work	3	3	D

Community and Social Services > Social Services > Social Service Work in Suicide Intervention

ID	Title	Level	Credit	Review Category
18149	Describe selected aspects of mental health and mental health services for suicide intervention	4	6	D

Community and Social Services > Social Services > Social Service Work with Abuse, Neglect, and Violence

ID	Title	Level	Credit	Review Category
18289	Analyse structural issues related to abuse, neglect, and violence	6	9	D
18291	Demonstrate knowledge for social service work with abuse, neglect, and violence	6	12	D
18293	Analyse the impact of abuse, neglect, and violence on human development	6	6	D
18294	Describe selected aspects of the impact of abuse, neglect, and violence on human development	4	3	D
18295	Demonstrate knowledge of safe practice in social service work with abuse, neglect, and violence	6	6	D
18296	Describe aspects of safe practice in social service work with abuse, neglect, and violence	4	3	D
18300	Provide support for people affected by abuse, neglect, or violence	4	9	D
18301	Provide counselling and intervention for people affected by abuse, neglect, or violence	7	15	D
18302	Provide counselling and intervention for people affected by historical abuse, neglect, or violence	7	15	D
18303	Provide counselling and intervention with perpetrators of abuse, neglect, or violence	7	15	D

Community and Social Services > Social Services > Social Work

ID	Title	Level	Credit	Review Category
7958	Facilitate family meetings and whānau hui	6	6	D
19414	Integrate theory and practice in social work	5	12	D

Community and Social Services > Social Services > Tamariki Ora - Well Child Services

ID	Title	Level	Credit	Review Category
20369	Integrate knowledge, skills, and values learning in Tamariki Ora - Well Child services	4	15	D
20370	Act as an advocate for people in Tamariki Ora - Well Child services	4	12	D
20371	Demonstrate skills for working with families or whānau in Tamariki Ora - Well Child services	4	15	D
20372	Describe human development and manage health conditions in Tamariki Ora - Well Child services	4	15	D
20373	Provide interventions to achieve whānau or family health goals in Tamariki Ora - Well Child services	4	15	D
20374	Implement a health promotion strategy in Tamariki Ora - Well Child services	4	15	D
20375	Describe the impacts of colonisation on whānau, hapū, and iwi in relation to Well Child services	4	4	D
20376	Demonstrate awareness of own culture and life experience and their impact on whānau and families	4	8	D
20377	Describe factors impacting on the health of Pacific families in Aotearoa New Zealand	4	6	D
20378	Support a whānau or family to access local community services in Tamariki Ora - Well Child services	4	12	D

Community and Social Services > Social Services > Whānau/Family and Foster Care

ID	Title	Level	Credit	Review Category
28553	Support a child or young person to leave whānau/family and foster care	3	5	D

Community and Social Services > Social Services > Youth Development

ID	Title	Level	Credit	Review Category
26132	Screen and conduct assessments of young people's strengths, needs and context	6	15	D
26133	Design and plan a positive youth development initiative	6	15	D
26134	Integrate strengths-based practice and Treaty partnership approaches into delivery of youth development initiatives	6	15	D
26135	Facilitate group processes to support young people's positive development	6	15	D
26136	Support team, multidisciplinary and cross cultural work in youth development	6	15	D
26137	Conduct a community needs analysis and support young people to participate in social change processes	6	15	D
26138	Evaluate positive youth development initiatives	6	15	D
26139	Integrate theories and procedures of a specialist practice into positive youth development practice models	6	15	D
26140	Carry out safe, ethical and professional youth development practice	6	15	D



## Community and Social Services &gt; Social Services &gt; Youth Work

<b>ID</b>	<b>Title</b>	<b>Level</b>	<b>Credit</b>	<b>Review Category</b>
16844	Describe the meaning and relevance of Te Tiriti o Waitangi in youth work	4	6	D
16847	Describe alcohol, nicotine, and other drug issues in youth work	4	6	D
16859	Participate in networking in youth work	4	3	D
16866	Describe governance and management in a youth work organisation	3	4	D
16868	Integrate theory and practice in youth work	4	12	D
22252	Describe legal aspects of youth work	3	4	D