

FIELD SERVICE SECTOR

## Change report for the review of *Tourism* New Zealand Qualifications

### Reviewed qualifications

[Ref]	Qualification title	Level	Credits
2199	New Zealand Certificate in Tourism (Level 3) with strands in Visitor Experience, Tourism and Travel, and Aviation	3	40-60
2202	New Zealand Certificate in Tourism (Level 4) (Operations, and Visitor Information)	4	60
2206	New Zealand Diploma in Tourism and Travel (Level 5)	5	120
2207	New Zealand Diploma in Tourism and Travel (Level 6)	6	120

### Review information

Review completed by	ServiceIQ
Reason for the review	Scheduled qualification review
Date replacement qualifications listed	February 2020
Next qualification review date	February 2025

### Summary of review and consultation process

Feedback from stakeholders indicated that the outcomes of the qualifications were fit for their purpose. They were edited for clarity, without changing the meaning or intent.

Feedback indicated the contexts in the New Zealand Certificate in Tourism (Level 4) were problematic, creating uncertainty about what they meant in practical terms for the arrangement of programmes, and also for the achievement of trainees. These were removed.

Stakeholders determined that the Maori concepts of Manaakitanga and Whānaunatanga should be inserted under the general conditions for all programmes leading to the qualifications.

The qualifications were endorsed with full support from stakeholders.

### Main changes resulting from the review

All qualifications:

- Strategic purpose statements edited for clarity.
- Graduate profiles strengthened.
- Evidence requirements for consistency updated.
- General conditions for programme updated.

- Conditions for qualification outcomes removed.

New Zealand Certificate in Tourism (Level 4) [Ref: 2202] Operations, and Visitor Information contexts removed.

### Review outcome

[Ref:]	Qualification title	Outcome category	Replacement qualification
2199	New Zealand Certificate in Tourism (Level 3) with strands in Visitor Experience, Tourism and Travel, and Aviation	B	2199-2
2202	New Zealand Certificate in Tourism (Level 4)	B	2202-2
2206	New Zealand Diploma in Tourism and Travel (Level 5)	B	2206-2
2207	New Zealand Diploma in Tourism and Travel (Level 6)	B	2207-2

### Qualification Review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

### Transition information

[Ref:]	Qualification title	Last date of entry	Last date of assessment
2199-1	New Zealand Certificate in Tourism (Level 3) with strands in Visitor Experience, Tourism and Travel, and Aviation	N/A	31 Dec 2022
2202-1	New Zealand Certificate in Tourism (Level 4) (Operations, and Visitor Information)	N/A	31 Dec 2022
2206-1	New Zealand Diploma in Tourism and Travel (Level 5)	N/A	31 Dec 2022
2207-1	New Zealand Diploma in Tourism and Travel (Level 6)	N/A	31 Dec 2022

