

**Field Business****Review of *Workplace Relations* unit standards**

Subfield	Domain	ID
Business Operations and Development	Workplace Relations	19801, 27531-27538

NZQA National Qualifications Services has completed the review of the unit standards listed above.

**Date new versions published**

**January 2021**

**Planned review date**

**December 2025**

**Summary**

Research and consultation with users suggested interest in continued use of four standards of the nine in the review. Subsequent consultation through the NZQA website did not identify any further feedback.

**Main changes**

- Performance criterion 1.2 in standard 27531 was amended to clarify the intent.
- External links in standards 27531, 27532, 27537 were updated.
- Standards 27531, 27532, 27534, 27537 were reformatted according to the current template requirements.
- Standards 19801, 27533, 27535, 27536, and 27538 were recommended for expiry without replacement.

**Category D unit standards will expire at the end of December 2022**

**Detailed list of unit standards – classification, title, level, and credits**

Key to review category	
<b>A</b>	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
<b>B</b>	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
<b>C</b>	Major changes that necessitate the registration of a replacement standard with a new ID
<b>D</b>	Standard will expire and not be replaced

Business > Business Operations and Development > Workplace Relations

ID	Title	Level	Credit	Review Category
19801	Carry out and conclude bargaining for a collective employment agreement	6	10	D
27531	Demonstrate knowledge of the provisions and purpose of collective employment agreements	4	3	B
27532	Demonstrate knowledge of the provisions and purpose of individual employment agreements	4	3	B
27533	Demonstrate skills and knowledge for bargaining for a collective employment agreement	5	5	D
27534	Develop a strategy to promote productive workplace relationships in an organisation	4	5	B
27535	Develop a strategy for employee engagement in an organisation	4	6	D

<b>ID</b>	<b>Title</b>	<b>Level</b>	<b>Credit</b>	<b>Review Category</b>
27536	Demonstrate knowledge of strikes and lockouts	4	4	D
27537	Demonstrate knowledge of processes for workplace resolution of employment relationship problems	4	4	B
27538	Use organisational procedures for workplace resolution of employment relationship problems	5	5	D