

## Field: Agriculture, Forestry and Fisheries

### Change report for the review of Rural Servicing New Zealand Qualification

#### Reviewed qualifications

Ref	Version	Qualification title	Level	Credits
3520	1	New Zealand Certificate in Rural Servicing (Level 4)	4	60

#### Review information

Qualification Developer	Primary ITO
Reason for the review	Scheduled 5 yearly review
Review date	September 2021
Outcome date	September 2021
Next review date	September 2026

#### Summary of review and consultation process

A consultation meeting was held in early June 2021. Qualification stakeholders were invited to participate, including industry and providers who had approved programmes, to discuss and update the required sector specific sections of the qualifications.

The qualification has had usage and any changes required were discussed with stakeholders.

Changes were discussed and incorporated to meet industry needs and current technical requirements.

Wider stakeholder consultation was carried out via email in late June 2021. Changes were incorporated where appropriate and agreed with by the External Working Group (EWG).

#### Main changes resulting from the review

New Zealand Certificate in Rural Servicing [Ref: 3520]

- Changes were made to the Graduate Profile Outcomes to reflect feedback from the EWG that the original wording was too restrictive in terms of the roles of potential learners. 'Technical field representative' was replaced with 'rural servicing representatives', to enable the qualification to be used by a wider range of learners within the rural servicing industry.
- The Employment Pathway was amended to include a wider range of career options for graduates.
- Minor changes were made to Qualification Specifications to meet current technical criteria for listing of qualifications.
- A definition was included in the General Conditions of Programme - 'Rural refers to, agriculture, horticulture and other related primary industries.
- Outcome 1 was removed as industry advised that learners were already engaged in Health and Safety training as part of their terms of employment. The 10 credits from Outcome 1 were transferred to

Outcome 3 to allow for a wider range of electives to be included to achieve this outcome.

### Review outcome

Reference	Version	Reviewed qualification	Outcome category	New qualification details/version
3520	1	New Zealand Certificate in Rural Servicing (Level 4)	<i>B-New version of qualification</i>	3520-2

### Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

### Transition information

Ref	Version	Qualification title	Last date of entry*	Last date of assessment
3520	2	New Zealand Certificate in Rural Servicing (Level 4)	N/A	31 December 2023

\*only required for outcome category C or D

Any person who considers they have been disadvantaged by these transition arrangements may appeal to Primary ITO at the address below.

Appeals will be considered on a case-by-case basis.

Primary ITO  
PO Box 10-383  
The Terrace  
Wellington 6143

Email: [standards@primaryito.ac.nz](mailto:standards@primaryito.ac.nz)