

Field: *Society and Culture*

Change report for the review of Health and Wellbeing (Social and Community Services) New Zealand Qualification

Reviewed qualifications

Ref	Version	Qualification title	Level	Credits
2992	1	New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Facilitation, Community Health Work, Mental Health and Addiction, and Social Services	4	120

Review information

Qualification Developer	Community Support Services ITO Limited
Reason for the review	Scheduled 5-yearly review
Review date	December 2020
Outcome date	February 2021
Next review date	February 2025

Summary of review and consultation process

Consultation took place between January and June 2020. Feedback from the diversional therapy, disability, social services, mental health and addiction and youth-work sectors (representing employers, trainees, graduates, assessors and support workers in community services, NGOs, DHBs, trade unions, government, justice, and programme providers) indicated that the qualification remained fit for purpose and meets the needs of graduates, with some minor amendments.

Consultation consisted of four phases:

1. Survey;
2. Face-to-face consultation;
3. Sector advisory groups;
4. Final review of the recommended changes.

Main changes resulting from the review

- The qualification was updated to align to the current listing requirements.
- Minor changes were made to the qualification title, strategic purpose, education and employment pathway, other requirements of the qualification, general conditions for programmes, and all Graduate Profile Outcomes (GPOs).
- Greater clarification of graduate destination resulted in changes made to the strands. Including -
 - The Community Facilitation strand was removed due to stakeholder feedback where ambiguity of graduate destinations was most significant and the overlap of tasks for some

support roles in the community with the social service workforce.

- New elective strands in Disability Support and Diversional Therapy were added because the skills are distinct, sufficiently different from other support roles and as a result provides a clear destination for graduates. These were previously included in the Community Facilitation strand.
 - The Social Services strand was re-named as 'Whānau, Community and Social Services' to reflect sector direction changes and the inclusion of information, employment, job seeking and housing support job roles working in the community previously in the Community Facilitation strand.
 - These strand changes have clarified the destination of graduates working in social and community environments.
- The credit values of GPOs 2 and 5 were modified to more accurately reflect the time taken to learn, practice, and be assessed for the skills aligned to GPOs.
 - The qualification credit value remains unchanged at 120 credits.
 - A new version of the qualification was published.

Review outcome

Ref	Reviewed qualification	Outcome category	New qualification details/version
2992-1	New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Facilitation, Community Health Work, Mental Health and Addiction, and Social Services	<i>B-New version of qualification</i>	[Ref: 2992-2]

Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

Transition information

Ref	Qualification title	Last date of entry*	Last date of assessment
2992-1	New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Facilitation, Community Health Work, Mental Health and Addiction, and Social Services	N/A	31 Dec 2023

**only required for outcome category C or D*

Any additional information

Any person who considers they have been disadvantaged by these transition arrangements may appeal to Careerforce at the address below. Appeals will be considered on a case-by-case basis.

Careerforce

PO Box 2637

Wellington 6140

Email info@careerforce.org.nz.