

Field Community and Social Services

Review of *Health, Disability, and Aged Support* and *Social Services* unit standards

Subfield	Domain	ID
Health, Disability, and Aged Support	Community Support Services	20966, 23383, 24656, 24657
	Mental Health and Addiction Support	26971-26973
Social Services	Community Work	7914, 7931, 7939, 7990-7992, 7994, 7996, 8001, 19399
	Iwi/Māori Social Services	16260, 16261, 16263, 16265, 22962
	Professional Development of Social Service Workers	7917-7919, 7922, 23350
	Provide Social Services	7926, 7930, 7937, 7938, 7952, 8000, 8071, 19410
	Social Service Work with Abuse, Neglect, and Violence	7984, 7985, 18290, 18292, 18297, 18298
	Social Work	7957

Careerforce has completed the review of the unit standards listed above.

Date new versions published

February 2021

Planned review date

December 2025

Summary

The unit standards listed above were reviewed in consultation with key stakeholders in 2020, with subsequent input and feedback invited from providers with consent to assess.

Main changes

- Guidance Information was updated in all standards. This included updates to legislation and regulations, references and assessment notes.
- Amendments were made to the outcomes and the performance criteria in some standards to ensure unit standard content remained fit for purpose.
- The titles of some unit standards were amended for clarity and to better reflect learning outcomes.
- Credits for 8000 and 8001 were raised from 3 to 6 to reflect realistic timeframes for completing the standards.

The last date for assessment of superseded versions of Category B unit standards is December 2022

Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

Community and Social Services > Health, Disability, and Aged Support > Community Support Services

ID	Title	Level	Credit	Review Category
20966	Demonstrate knowledge of support needs of a person with a brain injury in an aged care, health, or disability setting Describe brain injury and support needs of a person with a brain injury in an aged care, health, or disability setting	3	6	B
23383	Establish and facilitate a learning plan with a person requiring health or disability supports Develop and facilitate a learning plan with a person in a health, disability or community setting	4	6	B
24656	Support a person to identify aspirations and needs in a health, disability, or community setting Support a person to identify personal aspirations, needs and resources in a health, disability, or community setting	5	10	B
24657	Develop a support plan with a person in a health, disability, or community setting	5	10	B

Community and Social Services > Health, Disability, and Aged Support > Mental Health and Addiction Support

ID	Title	Level	Credit	Review Category
26971	Describe factors that contribute to mental health wellbeing and mental health problems Describe factors that contribute to mental health wellbeing and mental health challenges	3	3	B
26972	Describe interventions and models used by mental health and addiction support workers when working with service users Describe interventions and models used when working with a person accessing mental health and addiction services	3	4	B
26973	Support mental health and addiction service users and supports to engage with and review local services and resources Support a person accessing mental health and addiction services to engage with and review local services and resources	3	4	B

Community and Social Services > Social Services > Community Work

ID	Title	Level	Credit	Review Category
7914	Analyse concerns, issues, needs, and resources in the community Analyse and report on concerns, issues, needs, and resources in the community	6	6	B
7931	Identify and define the community	4	6	B
7939	Provide a community or group with interpretations of social policies and structures Present interpretations of social policies and social structures to a community or group	5	6	B
7990	Facilitate development of social service liaison and networking in the community Develop and implement a plan for social service liaison and networking in the community	6	6	B
7991	Contribute to educational and recreational programmes and projects Contribute to the planning and implementation of an educational and recreational programme and project	4	6	B
7992	Facilitate educational and recreational programmes and projects Facilitate the planning and implementation of an educational and recreational programme and project	6	6	B
7994	Facilitate strategies to effect community or social change Facilitate planning and implementation of strategies for community or social change	6	6	B
7996	Facilitate strategies to effect change in social policies, structures, or service delivery	6	9	B
8001	Prepare and present proposals to raise and manage funds for social service projects Prepare and present a proposal to raise and manage funds for a social service project	6	3 6	B
19399	Demonstrate an integrated practice theory for community work Develop an integrated practice theory for community work	6	24	B

Community and Social Services > Social Services > Iwi/Māori Services

ID	Title	Level	Credit	Review Category
16260	Facilitate a person to identify their own whakapapa in an Iwi/Māori social services setting Assist a person to identify their own whakapapa in an Iwi/Māori social services setting	4	6	B
16261	Research a whakapapa on behalf of another person or whānau in an Iwi/Māori social services setting	5	6	B
16263	Apply te tīmatanga o te ao, whakapapa, and whanaungatanga in Iwi/Māori social services	5	9	B
16265	Contribute to disputes resolution processes for Iwi/Māori social service purposes	5	6	B
22962	Explain the importance of the use of te reo Māori and use te reo Māori in Iwi/Māori social services	5	9	B

Community and Social Services > Social Services > Professional Development of Social Service Workers

ID	Title	Level	Credit	Review Category
7917	Demonstrate self awareness for social service work Demonstrate self-awareness for social service work	6	12	B
7918	Implement a self care plan for social service work Prepare and implement a self-care plan for social service work	5	6	B
7919	Describe the roles and functions of social service workers	4	4	B
7922	Participate in professional social services supervision as a supervisee	5	9	B
23350	Integrate learning into a behaviour, knowledge, skills, and value base for working as a kaitautoko	5	12	B

Community and Social Services > Social Services > Provide Social Services

ID	Title	Level	Credit	Review Category
7926	Explain Te Tiriti o Waitangi for social service purposes Demonstrate knowledge of Te Tiriti o Waitangi for social service purposes	4	6	B
7930	Negotiate service provision with users of social services	4	3	B
7937	Provide information for specific social service needs Prepare and present information to a service user for specific social service needs	5	6	B
7938	Provide social service advice to individuals, groups, and communities Provide advice to a service user in a social service setting	6	6	B
7952	Assist a social service user to deal with their presenting concerns, issues, or needs Support a social service user to identify and address their presenting concerns, issues, or needs	4	6	B
8000	Act as an advocate in social service work	6	3 6	B
8071	Establish and maintain working relationships with people of other cultures and life experience Establish and maintain working relationships with people of other cultures and/or life experience	5	6	B
19410	Prepare to establish working relationships with whānau in social service work Demonstrate knowledge of and plan to establish and maintain working relationships with whānau in social service work	4	12	B

Community and Social Services > Social Services > Social Service Work with Abuse, Neglect, and Violence

ID	Title	Level	Credit	Review Category
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ID	Title	Level	Credit	Review Category
7984	Identify, respond to, and report in situations of suspected abuse, neglect, or violence	4	3	B
7985	Establish protection and safety plans in social service work with abuse, neglect, or violence Establish protection or safety plans in social service work with abuse, neglect, or violence	6	9	B
18290	Describe selected structural issues related to abuse, neglect, and violence Describe structural issues related to abuse, neglect, and violence	4	6	B
18292	Describe selected aspects of knowledge for working with abuse, neglect, and violence Describe aspects of knowledge for working with abuse, neglect, and violence	4	6	B
18297	Undertake assessments in situations of abuse, neglect, or violence	6	9	B
18298	Assess presenting issues in situations of abuse, neglect, or violence	4	6	B

Community and Social Services > Social Services > Social Work

ID	Title	Level	Credit	Review Category
7957	Co-ordinate family meetings and whānau hui Co-ordinate family meetings or whānau hui	4	3	B