# Field Service Sector

# Review of Food and Beverage Service unit standards

Subfield	Domain	ID
Hospitality	Food and Beverage Service	4637, 4638, 14420, 14424-14427,
		14431, 14432, 14434, 14436,
		14438, 14440-14443, 14447,
		14448, 17282-17288, 17548,
		17549, 18497, 21853, 22267,
		22268, 22428, 22912, 24679,
		25497, 26307, 26308, 27934,
		27939, 27940, 27942- 27944,
		27953, 27954, 27958, 27959,
		29529, 29530, 29926-29928, 30441

ServiceIQ has completed the review of the unit standards listed above.

# Date new versions published

# November 2021

# Planned review date

# December 2026

#### Summary

Standards were mandated for review. Minor editions were made to reflect changes in legislation and work documentation. The interim drafts were placed on a media platform and interested parties including providers and industry representatives were invited to comment and suggest improvements. Any suitable amendments were included in the drafts and final versions were agreed to. This process took more than six months to allow for maximum opportunity for feedback.

# Main changes

- References in Guidance information updated where required.
- Ranges changed from specific to recommendatory to facilitate achievability.
- Requirement to be assessed against "establishment requirements" shifted to *Guidance information*, where generally applicable for ease of interpretation for assessment.
- The use of "cell-based meat, or meat substitute" introduced to unit standards with performance criteria specific to service of meat dishes to ease achievability in a vegetarian context.
- The titles of unit standards 14420 and 27939 were amended to accurately reflect the content.
- Unit standard 17283 increased in number of credits to accurately represent learning required.
- The verb "explained" was replaced by "described" in performance criteria of unit standards 17283, 17284, 17285, 17288 and 22267 to clearly align to the level of the standards.
- The verb "explain" was replaced by "describe" in outcomes of unit standards 17286, 17287 and 17288 for ease of assessment.

# The last date for assessment of superseded versions of Category B unit standards is December 2023

# Detailed list of unit standards - classification, title, level, and credits

All changes are in **bold**.

Key to review category				
Α	Dates changed, but no other changes are made - the new version of the standard carries the			
	same ID and a new version number			
В	Changes made, but the overall outcome remains the same - the new version of the standard			
	carries the same ID and a new version number			
С	Major changes that necessitate the registration of a replacement standard with a new ID			
D	Standard will expire and not be replaced			

# Service Sector > Hospitality > Food and Beverage Service

ID	Title	Level	Credit	Review Category
4637	Demonstrate knowledge of New Zealand wines and wine producers	4	4	B
4638	Demonstrate knowledge of imported wines	4	4	В
14420	Demonstrate knowledge of alcoholic and non-alcoholic beverages Describe alcoholic and non-alcoholic beverages	3	3	В
14424	Prepare and serve alcoholic cocktails in a licensed commercial environment	3	8	В
14425	Prepare and serve hot and cold non-alcoholic drinks for a commercial hospitality establishment	2	5	В
14426	Prepare, take orders, and serve bottled wines in a licensed commercial environment	3	4	В
14427	Assist customers with, and serve, bottled wine in a licensed commercial environment	4	6	В
14431	Demonstrate knowledge of food service styles and menu types in the hospitality industry	2	3	В
14432	Take, amend, and cancel reservations for restaurant service in a hospitality establishment	3	3	В
14434	Prepare and clear areas for table service for a commercial hospitality establishment	2	3	В
14436	Provide table service for a commercial hospitality establishment	2	4	В
14438	Provide restaurant silver service to customers in a commercial hospitality environment	4	3	В
14440	Prepare and clear areas for counter food service for a commercial hospitality establishment	2	2	В
14441	Provide cafe counter service in a hospitality establishment	3	5	В
14442	Provide takeaway food service in a commercial hospitality environment	3	4	В
14443	Pack food and beverage orders for takeaway in a commercial hospitality environment	2	2	В
14447	Provide room service in a commercial hospitality environment	3	6	В
14448	Service customer minibars for a commercial hospitality establishment	2	2	В
17282	Demonstrate knowledge of beer heritage, styles, and flavours	4	4	В
17283	Demonstrate knowledge of beer and beer service	3	4 6	В
17284	Demonstrate knowledge of coffee origin and production	3	3	В
17285	Demonstrate knowledge of commercial espresso coffee equipment and prepare espresso beverages under supervision	2	4	В
17286	Prepare and present pressed coffee for service	2	2	В

ID	Title	Level	Credit	Review Category
17287	Prepare and present filtered coffee for service	2	2	B
17288	Prepare and present espresso beverages for service	3	5	В
17548	Demonstrate knowledge of food and beverage stock	4	3	В
	control in a commercial hospitality environment			
17549	Demonstrate knowledge of spirits and beverage products	4	5	В
18497	Demonstrate knowledge of culinary products, terms, and food preparation methods	3	8	В
21853	Provide hospitality sales and service opportunities to customers	3	5	В
22267	Demonstrate knowledge of matching beer and wine with food	3	3	В
22268	Apply specialist knowledge to match food and beverage items on an establishment's menu	4	8	В
22428	Prepare and serve tea	2	2	В
22912	Evaluate wine	4	4	В
24679	Plan and coordinate espresso beverage service	4	15	B
25497	Monitor and coordinate production requirements for a shift in a quick service restaurant	3	25	В
26307	Co-ordinate and maintain food and beverage service operations in a commercial hospitality environment	4	10	В
26308	Provide restaurant service in a hospitality establishment	3	20	В
27934	Provide food service in a quick service restaurant	3	10	В
27939	Provide alcoholic beverage service in a hospitality establishment Serve alcoholic and other beverages in a hospitality establishment	3	10	В
27940	Provide cafe table service in a hospitality establishment	3	5	В
27942	Provide buffet service in a hospitality establishment	3	15	B
27943	Provide functions service in a hospitality establishment	3	15	B
27944	Plan and supervise food and beverage service operations in a hospitality establishment	5	20	B
27953	Monitor food service staff to ensure the provision of hospitality sales and service opportunities to customers	4	10	В
27954	Monitor and maintain production requirements for a shift in a quick service restaurant	4	15	В
27958	Monitor and maintain customer and staff service requirements for a shift in a quick service restaurant	4	15	В
27959	Prepare for food service in a quick service restaurant	3	10	В
29529	Serve customers under supervision in a quick service restaurant	2	4	B
29530	Perform crew duties under supervision in a quick service restaurant	2	2	В
29926	Demonstrate knowledge of red and white wine making	4	4	В
29927	Demonstrate knowledge of sparkling and dessert wine making	4	3	B
29928	Demonstrate knowledge of viticulture in New Zealand	3	3	В
30441	Cook and prepare food for service in a quick service restaurant	3	10	В