

Field: Automotive Vehicle Operations

Change report for the review of Passenger Services New Zealand Qualification

Reviewed qualification

[Ref]	Version	Qualification title	Level	Credits
2701	1	New Zealand Certificate in Passenger Service (Level 3) with strands in School Bus, Urban Bus, and Long Distance Bus	3	65-75

Review information

Qualification Developer	Hanga-Aro-Rau Workforce Development Council
Reason for the review	Scheduled 5-year review
Review date	February 2022
Outcome date	April 2022
Next review date	April 2027

Summary of review and consultation process

The qualification was reviewed in 2021/2022. The review included broad consultation with members of the passenger services sector via email and website consultation. This was done to ensure that the qualification remains fit for purpose and reflective of industries ongoing needs.

The outcome of the review was to maintain the qualification on the framework and work with industry to establish a training provision model to support the delivery of programme/s leading to award of the qualification.

Main changes resulting from the review

- Overall qualification credits reduced from 65- 75 to 60.
- Graduate profile outcome (GPO) 3, credits reduced from 15 to 10, and total credit allocation for Long Distance Bus strand GPOs reduced from 20 to 10 to align with other elective strands.
- Qualification award was amended to ensure clarity.
- Evidence requirements for assuring consistency were updated.
- General conditions for programmes were amended to align with industry requirements.
- Conditions specific to the GPOs were removed.

Review outcome

Reference	Version	Reviewed qualification	Outcome category	New qualification details/version (if applicable)
2701	1	New Zealand Certificate in Passenger Service (Level 3) with strands in School Bus, Urban Bus, and Long Distance Bus	<i>B-New version of qualification</i>	2701 - 2

Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

Transition information

Reference	Version	Qualification title	Last date of entry*	Last date of assessment
2701	1	New Zealand Certificate in Passenger Service (Level 3) with strands in School Bus, Urban Bus, and Long Distance Bus	N/A	31 December 2023

*only required for outcome category C or D

Any additional information

It is the intention of Hanga-Aro-Rau Manufacturing, Engineering and Logistics Workforce Development Council that no existing trainee should be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to Hanga-Aro-Rau at the address below. Appeals will be considered on a case by case basis.

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