

## Field: Engineering and Related Technologies

### Change report for the review of Airport Operations New Zealand Qualifications

#### Reviewed qualifications

[Ref]	Version	Qualification title	Level	Credits
2537	1	New Zealand Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, Airport Safety, and Aviation Security	4	60-80
2538	1	New Zealand Diploma in Airport Operations (Level 5)	5	120

#### Review information

<b>Qualification Developer</b>	Ringa Hora Services Workforce Development Council
<b>Reason for the review</b>	<b>Scheduled review</b>
<b>Review date</b>	June 2022
<b>Outcome date</b>	July 2022
<b>Next review date</b>	<b>December 2027</b>

#### Summary of review and consultation process

In March 2021, a review of the Airport Operations qualifications, standards, and Programme of Industry Training commenced. Consultation took place to ensure current practice and regulations were being met, and any gaps were identified and addressed. Advice on technical content was provided via the networks of the stakeholders, which informed the standards, programme, and qualifications. The stakeholders were members of the Targeted Review of Qualifications design group (2014) and are experts in their respective fields able to provide advice and guidance on the specialist requirements of the diversity of New Zealand's airports, aviation security, New Zealand Defence Force (including operational deployments), and workplace training across the airports sector.

Initial feedback regarding the New Zealand Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, Airport Safety, and Aviation Security [Ref: 2537] did not identify any concerns, with no major changes required, although some minor updates were made.

A review of reasons for low learner completions of the New Zealand Diploma in Airport Operations (Level 5)[Ref: 2538] showed potential underlying problems with the current structure of the diploma meaning not all outcomes could be achieved in a typical airport environment. A stranded version of the diploma was drafted and circulated for feedback. The requirement to meet CAA Rules or NZDF policy was moved from the outcome level to become an overarching condition for programmes.

## Main changes resulting from the review

### New Zealand Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, Airport Safety, and Aviation Security [Ref: 2537]

- minor amendments to reflect current legislation and standards
- minor amendments to reflect NZQA requirements for listing
- updates to the assuring consistency requirements.

### New Zealand Diploma in Airport Operations (Level 5) [Ref: 2538]

This qualification was designated expiring and replaced by the

### New Zealand Diploma in Airport Operations (Level 5) with strands in Airport Environmental, Airport Safety, and Aviation Security [Ref: 4593-1].

Differences between the two qualifications include:

- three strands added – Airport Environmental, Airport Safety, and Aviation Security to reflect changes in industry, and recognise the specialist skills required for different roles
- graduate profile outcomes 1 - 4 were amended to better clarify the intent of the outcomes
- indicative credits adjusted to account for the stranding of the qualification
- updates made to the assuring consistency requirements.

## Review outcome

Reference	Version	Reviewed qualification	Outcome category	New qualification details/version (if applicable)
2537	1	New Zealand Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, Airport Safety, and Aviation Security	<i>B-New version of qualification</i>	2537-2
2538	1	New Zealand Diploma in Airport Operations (Level 5)  <b>New Zealand Diploma in Airport Operations (Level 5) with strands in Airport Environmental, Airport Safety, and Aviation Security</b>	<i>C-New replacement qualification</i>	2538-2 (replaced)  4593-1 (new)

## Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C

The qualification is no longer required by industry	The qualification will expire with no replacement.	D
---	--	---

### Transition information

Reference	Version	Qualification title	Last date of entry*	Last date of assessment
2537	1	New Zealand Certificate in Airport Operations (Level 4) with strands in Airport Customer Service, Airport Maintenance, Airport Safety, and Aviation Security	N/A	31 December 2024
2538	1	New Zealand Diploma in Airport Operations (Level 5)	31 December 2023	31 December 2025

*\*only required for outcome category C or D*

### Any additional information

It is the intention of Ringa Hora Services Workforce Development Council that no person should be disadvantaged by these transition arrangements.

Any person who considers they have been disadvantaged may appeal to:

Ringa Hora Services Workforce Development Council  
 PO Box 445  
 Wellington

Phone: 04 909 0306

Web: [www.ringahora.nz](http://www.ringahora.nz)

Email [Qualifications@ringahora.nz](mailto:Qualifications@ringahora.nz)