

Field Service Sector**Review of *Passenger Service* unit standards**

Subfield	Domain	ID
Commercial Road Transport	Passenger Service	1748-1752, 15162, 15163, 15165, 15951, 19499, 20472

Hanga-Aro-Rau Manufacturing, Engineering and Logistics Workforce Development Council (WDC) has completed the review of the unit standards listed above.

Date new versions published

May 2022

Planned review date

December 2027

Summary

The review was undertaken by MITO New Zealand Incorporated in line with the scheduled review cycle. Unit standards were reviewed with the support of industry members throughout 2021.

Reviewed unit standards were sent to Consent to Assess holders in July 2021 for feedback, and a website consultation period held. The review was then put on hold until the establishment of the Hanga-Aro-Rau WDC in October 2021.

Feedback received during the consultation period was addressed by Hanga-Aro-Rau WDC where appropriate.

Main changes

- Guidance information, outcomes, and performance criteria were updated to reflect terminology used in the current template, and to ensure they remain relevant and current.
- Unit 19499 and 20472 had their titles changed to better align with legislation and the intent of the standard.
- Unit 15951 level increased from Level 1 to Level 2 to better reflect the knowledge and skill outlined.

The last date for assessment of superseded versions of Category B unit standards is December 2023

Impact on Consent and Moderation Requirements (CMR)

All standards were shifted from CMR 0092 to CMR 0014.

Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

Service Sector > Commercial Road Transport > Passenger Service

ID	Title	Level	Credit	Review Category
1748	Transport passengers with impairments or disabilities	4	6	B
1749	Describe how to protect personal safety as a passenger service vehicle driver	4	5	B
1750	Foster effective passenger relations	3	4	B
1751	Drive a bus on a scheduled passenger route service	3	8	B
1752	Drive and maintain a taxi	4	8	B
15162	Drive a school bus	3	6	B
15163	Drive a large passenger service vehicle in a fuel efficient manner	3	5	B
15165	Transport passengers in wheelchairs using total mobility vehicles equipped with hoist or ramp	3	6	B
15951	Perform calculations as a passenger transport driver	1 2	3	B
19499	Describe the characteristics of large passenger transport vehicles and passenger capacity Demonstrate knowledge of the characteristics of large passenger service vehicles and passenger capacity	3	2	B
20472	Manage bus or coach passenger safety at an accident site Manage bus or coach passenger safety at an incident site	3	4	B