

## Field: Service Sector

### Change report for the review of Aviation (Ground Handling) Qualification

#### Reviewed qualification

[Ref]	Version	Qualification title	Level	Credits
1948	2	New Zealand Certificate in Aviation (Ground Handling) with strands in Air Cargo, and Ramp Operations	3	55-65

#### Review information

Qualification Developer	Ringa Hora Services Workforce Development Council
Reason for the review	5-year review cycle
Review date	September 2022
Outcome date	November 2022
Next review date	November 2027

#### Summary of review and consultation process

This qualification was reviewed as part of the 5-year review cycle. The review was conducted from August to September 2022.

Stakeholder consultation included an invitation to industry and related stakeholders to participate in the review of the qualification, a face-to-face meeting, an email follow-up, and continued email correspondence throughout the consultation period.

An industry meeting was held on 12 August 2022. Participants included industry representatives from Air New Zealand Ramp, Air New Zealand Air Cargo, New Zealand Defence Force, JNP Aviation, and ServiceIQ/Te Pūkenga WDC. Feedback was collated to inform the review of the qualification. The outcome of the meeting included a confirmation that the qualification remains relevant and fit for purpose. Minor word changes were recommended to increase clarity. All recommendations were actioned by Ringa Hora Services Workforce Development Council.

The consultation process concluded with email consultation to confirm changes to the final qualification document. The consultation outcome was published on the Ringa Hora website, LinkedIn, and Ed Insider.

#### Main changes resulting from the review

The following changes were actioned:

- Qualification Developer details have been updated to Ringa Hora Services Workforce Development Council.
- Minor wording changes were made to the graduate profile outcomes to increase clarity of intent, and

to align to current industry terminology.

- The Employment Pathway was amended to broaden its scope to include other employment opportunities within the industry.
- The General Conditions were updated to include relevant legislation, regulations, standards, and the conditions of the graduate profile outcomes.
- Transition Information was updated.

### Review outcome

Reference	Version	Reviewed qualification	Outcome category	New qualification details/version (if applicable)
1948	2	New Zealand Certificate in Aviation (Ground Handling) with strands in Air Cargo, and Ramp Operations	<i>B-New version of qualification</i>	1948-3

### Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

### Transition information

Reference	Version	Qualification title	Last date of entry*	Last date of assessment
1948	2	New Zealand Certificate in Aviation (Ground Handling) with strands in Air Cargo, and Ramp Operations	N/A	31 December 2024

### **Any additional information**

It is not intended that any existing candidate be disadvantaged by these transition arrangements; however, anyone who feels they have been disadvantaged may appeal to:

Ringa Hora Services Workforce Development Council

PO Box 445

Wellington

New Zealand

Phone: 04 909 0306

Email: [qualifications@ringahora.nz](mailto:qualifications@ringahora.nz)

Website: [www.ringahora.nz](http://www.ringahora.nz)