Field Service Sector

Revision of Flight Attendants unit standard 28390

Subfield	Domain	ID
Aviation	Flight Attendants	28390

Ringa Hora – Services Workforce Development Council has completed a revision of the unit standard listed above.

Date new version published

November 2022

Planned Review Date (unchanged)

December 2024

Summary

A consultation with industry experts during the flight attendant qualification review conducted in October suggested that some of the terminology used should be corrected to reflect industry standards.

Main changes

- PC 1.3 has been deleted.
- PC 1.2 the word 'grooming' has been changed to 'professional standards' to encompass more than just uniform and presentation.
- PC 2.2 has been amended to read 'any catering supplies match operational requirements.

Detailed list of unit standards - classification, title, level, and credits

Service Sector > Aviation > Flight Attendants

ID	Title	Level	Credit
28390	Provide air passenger care from point of departure to point of	4	35
	destination on operational flights		