

## Field: Business

# Change report for the review of Case Management New Zealand Qualifications

## Reviewed qualifications

[Ref]	Version	Qualification title	Level	Credits
3630	1	New Zealand Certificate in Case Management	5	80
3631	1	New Zealand Certificate in Case Management (Practice Leadership)	6	80

## Review information

Qualification Developer	Ringa Hora Services Workforce Development Council
Reason for the review	5-year review cycle
Review date	September 2022
Outcome date	October 2022
Next review date	December 2027

## Summary of review and consultation process

Ringa Hora Services WDC consulted with the relevant stakeholders for these qualifications and associated unit standards. The stakeholders consisted of government agencies and providers.

Consultation highlighted that the Level 5 qualification is fit for purpose and there is no need for significant changes to be made.

Consultation further highlighted that the Level 6 qualification had no uptake since it was developed, and should be discontinued without replacement.

## Main changes resulting from the review

### New Zealand Certificate in Case Management (Level 5) [Ref: 3630-2]

The following were updated:

- Qualification Developer details
- Education Pathway
- Version and last date of assessment information

### New Zealand Certificate in Case Management (Practice Leadership) (Level 6) [Ref: 3631-2]

The following were updated:

- Qualification developer details
- Version and last date of assessment information to reflect the qualification expiry.

## Review outcome

Reference	Version	Reviewed qualification	Outcome category	New qualification details/version (if applicable)
3630	1	New Zealand Certificate in Case Management (Level 5)	<i>B-New version of qualification</i>	3630-2
3631	1	New Zealand Certificate in Case Management (Practice Leadership) (Level 6)	<i>D-Qualification will expire with no replacement</i>	3631-2

## Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

## Transition information

Reference	Version	Qualification title	Last date of entry*	Last date of assessment
3630	1	New Zealand Certificate in Case Management (Level 5)	N/A	31 December 2024
3631	2	New Zealand Certificate in Case Management (Practice Leadership) (Level 6)	31 December 2022	31 December 2024

\*only required for outcome category C or D

## Any additional information

It is not intended that any existing candidate be disadvantaged by these transition arrangements; however, anyone who feels they have been disadvantaged may appeal to:

Ringa Hora Services Workforce Development Council  
PO Box 445  
Wellington  
New Zealand

Phone: 04 909 0306

Email: [qualifications@ringahora.nz](mailto:qualifications@ringahora.nz)

Web: <https://www.ringahora.nz/>