Field Service Sector

Review of Accommodation Services unit standards

Subfield	Domain	ID
Hospitality	Accommodation Services	14454-14459, 14461, 21207-21208, 22337, 26022-26023. 27930, 27937, 30917

Ringa Hora Services Workforce Development Council has completed the review of the unit standards listed above.

Date new versions published

February 2023

Planned review date

December 2027

Summary

In February 2022 Ringa Hora invited input from providers and industry into the review of the standards in this Domain. The consensus of response considered that no changes to the content of the unit standards were required. After further consultation in November 2022 the review was agreed to and completed.

Main changes

- Legislation was updated in unit standards 14454-14459, 21207-21208, 22337, 26022-26023, and 27937.
- Minor changes to clarify the intent and meaning were made throughout the standards.
- The Standard Setting Body was changed from ServiceIQ to Ringa Hora Services Workforce Development Council.

The last date for assessment of superseded versions of Category B unit standards is 31st December 2024

Detailed list of unit standards - classification, title, level, and credits

All changes are in **bold**.

Ke	y to review category
Α	Dates changed, but no other changes are made - the new version of the standard carries the
	same ID and a new version number
В	Changes made, but the overall outcome remains the same - the new version of the standard
	carries the same ID and a new version number
С	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced
U	

Service Sector > Hospitality > Accommodation Services

ID	Title	Level	Credit	Review Category
14454	Service guest rooms for a commercial hospitality establishment	3	5	B
14455	Service guest room toilet and bathroom areas for a commercial hospitality establishment	3	5	В
14456	Service guest kitchen areas for a commercial hospitality establishment	3	4	В

ID	Title	Level	Credit	Review Category
14457	Strip beds and make beds for a commercial hospitality establishment	3	3	В
14458	Sort, launder, and finish laundry items in a commercial hospitality establishment	3	8	В
14459	Maintain accommodation service supplies in a commercial hospitality establishment	3	4	В
14461	Service guest laundry areas in a commercial hospitality establishment	3	4	В
21207	Clean accommodation unit exteriors	3	3	В
21208	Clean accommodation unit exterior windows	3	2	В
22337	Service public areas in a commercial hospitality environment	3	6	В
26022	Provide a guest off-site laundry service in a commercial hospitality establishment	3	2	В
26023	Provide an establishment off-site laundry service in a commercial hospitality establishment	3	3	В
27930	Clean and service a room in a hotel	3	25	В
27937	Prepare for and supervise accommodation operations in a hotel	5	30	В
30917	Maintain room servicing supplies and equipment in a commercial hospitality establishment	2	2	В