

Field: Engineering and Related Technologies

Change report for the review of Aircraft Operation New Zealand Qualification

Reviewed qualification

| [Ref] | Version | Qualification title | Level | Credits |
|-------|---------|---|-------|---------|
| 2881 | 1 | New Zealand Certificate in Aviation (Flight Attendants) (Level 4) with optional strand in Airline Specific Operational Flight Attending | 4 | 60-95 |

Review information

| | |
|-------------------------|---|
| Qualification Developer | Ringa Hora Services Workforce Development Council |
| Reason for the review | Scheduled review |
| Review date | October 2022 |
| Outcome date | January 2023 |
| Next review date | January 2028 |

Summary of review and consultation process

An Advisory Group (AG) was formed, using experts in their respective fields who would be able to provide advice and guidance on the specialist requirements of the Flight Attendant role, and included Providers, three airlines, and the Royal New Zealand Air Force (RNZAF). An online meeting was held during mid-October 2022.

Consultation took place to ensure current practice and regulations were being met, and any gaps were identified and addressed. Advice on technical content was provided by the AG, which informed the qualification, as well as considering programme design. Earlier feedback had been incorporated into the draft qualification document, so was included in the review discussions.

Following the meeting, the draft was updated to reflect the outcomes of the meeting. The final draft was circulated back to the AG for any further feedback, and following their consultation with their networks, the qualification was endorsed.

Main changes resulting from the review

New Zealand Certificate in Aviation (Flight Attendant) (Level 4) with optional strand in Operator Specific Operational Flight Attending [Ref: 2881]

- amendment made to Strategic Purpose statement to include military sector
- strand title amended from Airline to Operator to align with Civil Aviation Authority terminology and to encompass the RNZAF
- graduate profile outcomes 1 and 2 were amended to better clarify the intent of the outcomes
- recommended unit standards were removed from the above graduate outcomes
- minor amendments to reflect NZQA requirements for listing
- updates to the assuring consistency requirements
- entry requirements removed from Other requirements for the qualification and moved to Employment, Cultural, Community Pathway section, as a condition of employment

- Sale and Supply of Alcohol Act (2012) has been removed from the Other requirements for the qualification section of the qualification
- additional information has been added to Employment, Cultural, Community Pathway section to recognise skills and knowledge in a complementary role.

Review outcome

| Reference | Version | Reviewed qualification | Outcome category | New qualification details/version (if applicable) |
|-----------|---------|---|---------------------------------------|---|
| 2881 | 1 | New Zealand Certificate in Aviation (Flight Attendants) (Level 4) with optional strand in Airline Specific Operational Flight Attending New Zealand Certificate in Aviation (Flight Attendant) (Level 4) with optional strand in Operator Specific Operational Flight Attending | <i>B-New version of qualification</i> | 2881-2 |

Qualification review outcome categories

| Outcome | Result | Category |
|---|--|----------|
| No changes are identified to the qualification | Qualification version number and NZQF ID remain the same. New review date is required. | A |
| Minor changes are identified to the qualification | New version of qualification is required (NZQF ID remains the same). New review date is required. | B |
| Significant changes are required to the qualification | New replacement qualification is required with a new NZQF ID. The existing qualification will expire. | C |
| The qualification is no longer required by industry | The qualification will expire with no replacement. | D |

Transition information

| Reference | Version | Qualification title | Last date of entry* | Last date of assessment |
|-----------|---------|---|---------------------|-------------------------|
| 2881 | 1 | New Zealand Certificate in Aviation (Flight Attendants) (Level 4) with optional strand in Airline Specific Operational Flight Attending | N/A | 31 December 2025 |

*only required for outcome category C or D

Any additional information

It is the intention of Ringa Hora Services Workforce Development Council that no person should be disadvantaged by these transition arrangements.

Any person who considers they have been disadvantaged may appeal to:

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Phone: 04 909 0306

Web: www.ringahora.nz

Email Qualifications@ringahora.nz