

## Field: Performing Arts

### Change report for the review of Entertainment and Event Operations Qualification

#### Reviewed qualification

[Ref]	Version	Qualification title	Level	Credits
3416	1	New Zealand Certificate in Entertainment and Event Operations	3	45

#### Review information

Qualification Developer	Toi Mai Workforce Development Council
Reason for the review	Scheduled five-year review
Review date	October 2022
Outcome date	January 2023
Next review date	December 2027

#### Summary of review and consultation process

This qualification was initially developed by Skills Active Aotearoa (Skills Active), in collaboration with an industry led sector reference group driven by Entertainment Technology New Zealand (ETNZ). The qualification, and associated unit standards, are currently only offered in a work-based learning environment through Skills Active. The review of the qualification was also held in collaboration with ETNZ, the Entertainment Venues Association of New Zealand (EVANZ), and a wider range of industry subject matter experts and providers.

Input and feedback from key stakeholders were invited and incorporated into the review and qualification development process. Key phases in the process included:

- Pre-review survey on Toi Mai's website.
- Formation of an advisory group followed by two online advisory group meetings to discuss and receive their feedback and work through the review of the qualification and unit standards.
- Open public consultation – via the Toi Mai website and through advisory group networks.
- Stakeholder endorsement of review outcomes – via email and online meetings.

Minor changes were made as a result of the review to allow for a broader application within the entertainment and event industry. This will ensure this continues to be a well utilised relevant work-based qualification, which may also be delivered in a provider environment in the future.

#### Main changes resulting from the review

- Graduate profile outcomes (GPOs) have been reworded to ensure alignment with the different operations roles in the event and entertainment industry, i.e. front of house, back of house, technical and non-technical.

Where GPOs referred to “entertainment **and** event operations roles”, this has been amended to “entertainment **or** event operations roles”. This is to acknowledge that learners may work in either performance **or** event venues.

- Wording in other sections in the qualification document have been updated to provide current and clear information.

## Review outcome

Reference	Version	Reviewed qualification	Outcome category	New qualification details/version (if applicable)
3416	1	New Zealand Certificate in Entertainment and Event Operations (Level 3)	<i>B-New version of qualification</i>	3416-2

## Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required.	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required.	B
Significant changes are required to the qualification	New replacement qualification is required with a new NZQF ID. The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

## Transition information

Reference	Version	Qualification title	Last date of entry*	Last date of assessment
3416	1	New Zealand Certificate in Entertainment and Event Operations (Level 3)	N/A	31 December 2024

\*only required for outcome category C or D

## Any additional information

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to Toi Mai Workforce Development Council at the address below. Appeals will be considered on a case-by-case basis.

Toi Mai Workforce Development Council

PO Box 445

Wellington 6140

Email: [qualifications@toimai.nz](mailto:qualifications@toimai.nz)

Web: [www.toimai.nz](http://www.toimai.nz)