

Field Service Sector**Review of *Hospitality Generic* unit standards**

Subfield	Domain	ID
Hospitality	Hospitality Generic	14466, 14469, 25514

Ringa Hora Services Workforce Development Council has completed the review of the unit standards listed above.

Date new versions published**January 2023****Planned review date****December 2027****Summary**

In February 2022 Ringa Hora invited input from providers and industry into review of the standards in this domain. Some updating of the guidance information was required. After further consultation in November 2022 the review was agreed to and completed.

Main changes

- Guidance information updated for legislation.
- Condition for performance moved from performance criteria to guidance information.

The last date for assessment of superseded versions of Category B unit standards is 31 December 2024

Detailed list of unit standards – classification, title, level, and credits

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

Service Sector > Hospitality > Hospitality Generic

ID	Title	Level	Credit	Review Category
14466	Demonstrate knowledge of maintaining a safe and secure environment for people in the hospitality industry	2	2	B
14469	Provide customers with information about an establishment in the hospitality industry	2	2	B
25514	Implement and monitor environmentally sustainable work practices in the hospitality industry	4	3	B