Field Service Sector

Review, and revision and rollover of Beauty Services unit standards

Subfield	Domain	ID
Beauty Services	Hairdressing	2755, 2757, 2759, 2866, 2869-
		2871, 2873, 2878-2880, 2884,
		2885, 2889-2892, 12313, 19791-
		19793, 25076, 25078, 25789-
		25793, 28835-28839, 28841,
		28847, 28848, 28849
	Salon Skills	9953, 25435, 25437, 25438, 28843,
		28844, 28845, 28846

The Toi Mai Workforce Development Council has completed the review of the unit standards listed above. The unit standards that have been revised and rolled over are in **bold**.

Date new versions published June 2023

Planned review date (for reviewed standards)

December 2028

Planned review date (for revised and rolled over standards)

December 2025

Summary

This review was begun by the NZ Hair and Beauty Industry Training Organisation (HITO) just prior to the handover from the former transitional ITO to Toi Mai in 2021. It followed on from the scheduled review of the Hairdressing qualifications, which was completed that same year. The primary goal of the review was to ensure there remains standards-based pathways to those qualifications. The opportunity was also taken to revise and roll over a small number of standards due for review in 2022 until related qualification reviews have taken place.

HITO carried out initial engagement with interested parties on the review and development of the standards, with Toi Mai undertaking subsequent consultation on the resulting drafts with both industry and providers. Iterative drafts were made available via the Toi Mai website at all stages of the consultation process.

As a result of significant change at the qualification level a number of new standards have been created to align with a new qualification pathway. In addition, changes have been made to update the standards in line with industry feedback and current standards.

Main changes

- Twenty-seven standards will expire (Category C) as a result of significant change to their outcomes, with their content consolidated into 19 new standards.
- Five standards will expire (Category D) without direct replacement. Two standards (28841 and 28847) are not being replaced but the content of three other standards 2755 (client consultation), 25790 (tool selection, handling and maintenance), and 28838 (product knowledge) have been incorporated across the new and remaining standards as appropriate.
- Six new standards have been developed to align with the new qualification pathway and fill gaps between the existing standards.
- For Category B standards, guidance information, outcomes, performance criteria and ranges have been amended to reflect current industry expectations. Titles, levels and/or credits have also been adjusted to reflect the updated content, level of performance required by industry, and the time required to achieve the various outcomes of the relevant standards.

- Three standards (28845, 28846, 28848) have been revised and rolled over as they had reached their planned review date but are used towards other qualifications in Barbering and Makeup where qualification reviews are due to be completed soon. Revisions were made to remove out of date references, remove references to hairdressing, and make cosmetic changes in keeping with the reviewed standards as required.
- Reviewed and new unit standards have been transferred from CMR 0020 to CMR 0099.

Category C and D unit standards will expire at the end of December 2026

The last date for assessment of superseded versions of Category B unit standards is December 2025

Impact on existing organisations with consent to assess

Current consent for			Consent extended to			
Nature of	Classification or ID	Level	Nature of consent	Classification or ID	Level	
consent						
Subfield	Beauty Services	2	Standards	2873, 33199, 33203, 33204, 33220, 33222, 33223	3	
Domain	Hairdressing	2	Standards	2873, 33199, 33203, 33204, 33220, 33222, 33223	3	
Domain	Hairdressing	3	Standards	33205	3	
				2892, 25793, 33214, 33221	4	
Standards	2757	5	Standard	33198	5	
	2759	5				
Standards	2866	3	Standard	33199	3	
	2869	2				
Standards	2870	3	Standard	33202	3	
	2879					
Standards	2871	3	Standards	33203, 33204	3	
	2880			·		
	25076	2				
	25078	3				
Standard	2878	4	Standard	33205	3	
Standards	2885	3	Standards	33210, 33214	3-4	
	28837					
Standard	2890	4	Standard	33215	4	
Standard	2891	2	Standard	33218	2	
Standard	12313	4	Standard	33219	4	
Standard	19791	3	Standard	33220, 33222	3	
			Standard	33221	4	
Standard	19792	4	Standard	33220, 33222	3	
			Standard	33221	4	
Standard	25789	2	Standard	33220, 33222	3	
Standard	28835	2	Standard	33220, 33222	3	
Standard	25791	2	Standard	33223	3	
Standard	28836	4	Standard	33224	4	
Standard	28839	4	Standard	33225	3	
Standards	25435	3	Standards	33231, 33232	3	
	25438					
	28843					
	28844					

Impact on Consent and Moderation Requirements (CMR)

None.

Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Revised and rolled over unit standards

Service Sector > Beauty Services

ID	Domain	Title	Level	Credit
28848	Hairdressing	Apply knowledge of common hair and scalp conditions to complete a limited scope consultation	3	4
28845	Salon Skills	Demonstrate safe and professional practice in the salon environment	3	3
28846	Salon Skills	Demonstrate knowledge of costs and financial KPIs for a salon	4	5

Reviewed unit standards

Ke	y to review category
Α	Dates changed, but no other changes are made - the new version of the standard carries the
	same ID and a new version number
В	Changes made, but the overall outcome remains the same - the new version of the standard
	carries the same ID and a new version number
С	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

Service Sector > Beauty Services > Hairdressing

ID	Title	Level	Credit	Review Category
2755	Undertake a consultation and an in-depth hair and scalp analysis for a chemical service	4	15	D
2757	Apply hairdressing services under workplace conditions	5	20	С
2759	Perform hairdressing services while working in a	5	15	С
	commercial salon	_		
33198	Apply hairdressing services to meet commercial workplace requirements	5	25	
2866	Shampoo hair and scalp	3	4	С
2869	Apply treatments to hair and scalp	2	2	С
33199	Demonstrate knowledge of and apply shampoo and	3	6	
	treatments to the hair and scalp			
2870	Blow dry hair into elementary styles	3	10	С
2879	Blow wave short hair into complex styles	3	10	С
33202	Blow dry hair	3	8	
2871	Set short hair for volume	3	10	С
2880	Set hair for complex styles	3	10	С
25076	Pincurl hair	2	3	С
25078	Fingerwave hair	3	5	С
33203	Set hair to create volume, direction and movement	3	12	
33204	Demonstrate knowledge of the foundations of hair design	3	8	
2873	Demonstrate knowledge of trichology	2	8	В
		3	5	
2878	Apply knowledge of hair and scalp conditions to	4	2	С
	analyse and select corrective treatments for the hair and scalp			
33205	Demonstrate knowledge of common scalp conditions and skin irregularities	3	5	
2884	Cut hair into foundation forms with scissors and	3	30	В
	clippers		20	

ID	Title	Level	Credit	Review Category
2885	Demonstrate razor techniques	3	10	С
28837	Apply underpinning knowledge and skills to cut hair to a	3	10	С
22240	guideline Remandations of heir cutting foundations	2		
33210 33214	Demonstrate knowledge of hair cutting foundations	3 4	8	
33214	Demonstrate and apply knowledge of advanced hair cutting	4	0	
2889	Bleach and tone hair	4	10	В
	Lighten and tone a full head of hair			
2890	Straighten hair permanently using chemical processes	4	8	С
33215	Relax or straighten hair using chemical reformation	2	6	С
2891 33218	Demonstrate knowledge of hair fashion over time Demonstrate knowledge of hair trends of the 20th	2	5 4	
33210	century	2	4	
2892	Permanently wave hair	3	12	В
2002	Chemically wave the hair	4	6	
12313	Perform a full-head highlighting service	4	7	С
33219	Perform a full-head highlighting and toning service	4	8	
19791	Select and apply midway hair colour	3	6	С
19792	Select and apply permanent hair colour	4	10	С
25789	Apply oxidative colouring products to, and remove them	2	5	С
	from, hair and scalp			
28835	Demonstrate knowledge of the fundamentals of colour	2	2	С
	for use in hairdressing, and the use of non-oxidative			
	colour		_	
33220	Apply oxidative colour to and remove it from the hair and scalp	3	5	
33221	Select and apply contemporary permanent hair	4	6	
	colour using integrated colouring techniques	-		
33222	Demonstrate knowledge of foundation hair	3	16	
	colouring services			
19793	Highlight and/or lowlight hair using elementary	2	5	В
	techniques			
	Highlight or lowlight hair using weaving techniques			
25790	Select, maintain, and demonstrate safe handling of	3	4	D
05704	hairdressing equipment and hand-held tools	0	2	С
25791	Demonstrate knowledge of the neutralising process and its effect on the hairshaft	2	3	C
33223	Demonstrate knowledge of the effect of chemical	3	7	
00220	processes on hair texture		ļ "	
25792	Dress long hair into elementary styles	3	8	В
	Dress long hair into foundation styles			
25793	Dress long hair into complex styles	3	10	В
	Dress long hair using integrated techniques	4	8	
28836	Complete elementary colour corrections for hair	4	6	С
33224	Demonstrate knowledge of colour correction and	4	5	
	additive removal for hair			
28838	Apply knowledge of a professional range of hair	4	4	D
00000	products to complement salon services			<u> </u>
28839	Apply knowledge of chemical reformation techniques to	4	8	С
22225	assist with salon services			
33225	Assist with chemical reformation services	4	3	D
28841	Create a portfolio of fashion work that reflects current hair fashion trends	4	10	D
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ID	Title	Level	Credit	Review Category
28847	Identify and evaluate opportunities to maintain currency in the hair fashion industry	4	5	D
28849	Demonstrate knowledge of bleach and the bleaching process, and the related health and safety risks Demonstrate knowledge of the hair lightening and toning process	4	5	В
33226	Perform elementary hair cutting services with scissors and clippers	3	10	New
33227	Apply a range of integrated cutting techniques to create a contemporary haircut	4	6	New
33228	Demonstrate knowledge of hair design elements and principles	3	5	New
33229	Use design fundamentals to create plans for constructing hairstyles	4	5	New
33230	Create a hairstyle that reflects current trends using heated styling tools	3	8	New

Service Sector > Beauty Services > Salon Skills

ID	Title	Level	Credit	Review Category
9953	Provide client service and care in a hairdressing or barbering salon environment	2	4	В
	Provide service and care in a salon environment			
25435	Create appointments and maintain appointment systems and records in the salon environment	3	5	С
25438	Apply knowledge of services and workflow in the salon environment	3	4	С
28843	Demonstrate knowledge of personal health and hygiene, and self-styling, for working in a salon	3	2	С
28844	Demonstrate knowledge of professional behaviour and legal requirements for a salon	3	3	С
33231	Provide salon support in a commercial environment	3	8	
33232	Apply knowledge of health and safety requirements in the salon environment	3	2	
25437	Demonstrate and apply knowledge of money matters and personal responsibility in the salon environment Demonstrate and apply knowledge of personal responsibility and money matters in the salon	3	5	В
	environment			
33233	Demonstrate knowledge of salon revenue and building a client base	4	4	New