

**Field**      **Service Sector**

**Rollover and revision of *Airport Customer Service* unit standards**

<b>Subfield</b>	<b>Domain</b>	<b>ID</b>
Aviation	Airport Customer Service	27230-27237

Ringa Hora Services Workforce Development Council has completed a rollover and revision of the unit standards listed above.

**Date new versions published**

**June 2023**

**Planned review date**

**December 2025**

**Summary**

Ringa Hora Services Workforce Development Council, in consultation with stakeholders, has revised and rolled over eight Airport Customer Service unit standards.

The sector has confirmed that these unit standards are still fit for purpose, and with skill standards and micro-credentials being developed in the coming years, agreed there is little benefit in making significant changes to these unit standards at this time.

**Main changes**

- The planned review date was extended to 31 December 2025.
- Standard setting body information was updated from ServiceIQ to Ringa Hora Services Workforce Development Council.

**Impact on Consent and Moderation Requirements (CMR)**

All unit standards were moved from CMR 0125 to CMR 0028.