

CMR for Service Sectors [Ref: 0112]

Revision of Ringa Hora Services Workforce Development Councils CMR

Ringa Hora Services WDC has completed the revision of the Consent and Moderation Requirements (CMR) above.

Date new version published

October 2023

The next CMR review is planned to take place during 2024.

Summary of the revision

The above revision was completed to reflect the change of standard setting body (SSB) to Ringa Hora Services Workforce Development Council. Reference to ServiceIQ as a SSB was removed, and other minor updates made to reflect current changed operating model due to establishment of Workforce Development Councils. Stakeholders have been informed of the update via industry group huis and will be updated via Ringa Hora's website.

Compliance with new requirements

Requirements for consent to assess will apply with effect from October 2023.

Moderation system requirements will apply with effect from October 2023.

Organisations with consent to assess will be expected to be able to demonstrate compliance with the CMR from October 2023 onwards.

Main changes

Requirements for Consent to Assess (RCA)

- Changed ServiceIQ to Ringa Hora Services WDC.

Standard Setting Body involvement in process for granting consent to assess

- Changed ServiceIQ to Ringa Hora Services WDC.

Visit waiver conditions

- Changed ServiceIQ to Ringa Hora Services WDC.

Industry or sector-specific requirements for consent to assess

- Changed ServiceIQ to Ringa Hora Services WDC
- Criterion 7 – deleted reference to ServiceIQ developed assessment materials.

Moderation Requirements (MR)

Moderation System

- Changed ServiceIQ to Ringa Hora Services WDC
- Changed National Moderator to Quality Assurance Manager and Quality Assurance Advisors
- Deleted reference to ServiceIQ developed assessment materials
- Updated post assessment moderation requirements.

Reporting

- Changed ServiceIQ to Ringa Hora Services WDC.

Funding

- Deleted reference to charging for services.

Non-compliance with moderation requirements

- Changed ServiceIQ to Ringa Hora Services WDC
- Changed National Moderator to Quality Assurance Manager.

Appeals

- Changed ServiceIQ to Ringa Hora Services WDC
- Response time to any written appeal reduced from 21 to 20 working days
- Changed National Moderator to Quality Assurance Manager.

Appendices

Appendix 7 – *Guidelines for Schools* has been removed as there was no value seen in keeping it included. Feedback from schools indicated they do not use it.