

## Field: Service Sector

## Review of Tourism New Zealand Qualification

### Reviewed qualification

Ref	Version	Qualification Title (Level)	Credits
2203	2	New Zealand Certificate in Tour Guiding (Level 4)	45

### Review information

Qualification Developer	Ringa Hora Services Workforce Development Council
Reason for the review	Scheduled five-year review
Review date	May 2024
Outcome date	August 2024
Next review date	August 2029

#### Summary of development/review and consultation process

Engagement around the review of the qualification was undertaken late 2023. Wider consultation was carried out early 2024.

There have only been two completions of the qualification between 2016 and 2021 and it was explored whether it was worthwhile maintaining the qualification or if it should be discontinued and/or alternative education/training products developed, such as micro-credentials or a strand in a generic Tourism qualification, at the appropriate level.

Consultation with stakeholders confirmed that the qualification would be fit for purpose with some changes made to credits and graduate profile outcomes (GPOs) to reflect changes in the culture of tourism organisations.

The final draft was circulated back to the stakeholder group for any further feedback and confirmation of accuracy, which was then followed up with the draft being posted onto the Ringa Hora website seeking any additional feedback or comments.

Support for the reviewed qualification was obtained from stakeholders.

#### Main changes resulting from the development/review process

- Qualification credits decreased from 45 credits to 40 credits, to better meet the needs of industry, and reflect the notional learning and assessment.
- GPOs had minor changes made, without affecting the intent.
- GPO 1 credits increased from 5 credits to 10, to better reflect the needs of industry.
- GPO 2 credits reduced from 25 credits to 15 credits, to better meet the needs of industry.
- Amendments to qualification and programme conditions and requirements.
- Updates to the assuring consistency requirements.

## Review outcome

Ref:	Version	Reviewed qualification	Outcome category	New qualification details/version (if applicable)
2203	2	New Zealand Certificate in Tour Guiding (Level 4)	<i>B-New version of qualification</i>	2203-3

## Qualification review outcome categories

Outcome	Result	Category
No changes are identified to the qualification	Qualification version number and NZQF ID remain the same. New review date is required	A
Minor changes are identified to the qualification	New version of qualification is required (NZQF ID remains the same). New review date is required	B
Significant changes to the qualification	New replacement qualification with a new ID (Ref) The existing qualification will expire	C
The qualification is no longer required by industry	The qualification will expire with no replacement	D

## Transition information

Ref:	Version	Qualification Title (Level)	Last date of entry*	Last date of assessment
2203	2	New Zealand Certificate in Tour Guiding (Level 4)	N/A	31 December 2027

*\*only required for outcome category C or D*

## Any additional information

It is the intention of Ringa Hora Services Workforce Development Council that no person should be disadvantaged by these transition arrangements.

Any person who considers they have been disadvantaged may appeal to:

Ringa Hora Services Workforce Development Council  
PO Box 445  
Wellington

Phone: 04 909 0306

Web: <https://www.ringahora.nz/>

Email: [Qualifications@ringahora.nz](mailto:Qualifications@ringahora.nz)