

Field Service Sector

Review of *Commercial Road Transport* unit standards

Subfield	Domain	ID
Commercial Road Transport	Goods Service	<i>17679</i>
	Road Transport Management	13270, 18959, 18960, 21871-21873, 22711, 23823
	Road Transport Operations	1777, 1779, 18109, 18110, 18118-18120, 18962, 19498, 21874-21876

The Hanga-Aro-Rau Manufacturing, Engineering and Logistics Workforce Development Council has completed the review of the unit standards listed above. The standard in *italics* has been revised.

Date new versions published

July 2024

Planned review date

December 2029

Summary

Hanga-Aro-Rau Manufacturing, Engineering and Logistics Workforce Development Council undertook a combined review of the Commercial Road Transport (CRT) qualifications and unit standards in consultation with industry stakeholders, including employers and training providers. Online meetings were held from March-April 2024 to review unit standards under the road transport management and road transport operations domains. A goods service unit standard was also revised at the request of the industry association and training provider.

Main changes

- Guidance information, document formatting and standard setting body information were updated across the suite of unit standards.
- Unit standard titles, purpose statements and outcomes were amended where required to align with unit standard content.
- The unit standards 1777, 18110, 19498, 21874 and 21875 were reviewed in 2021 and as no known issues were identified, only the global changes outlined above were made. A last date of assessment has not been set for previous versions where there were no changes to unit standard content.
- Performance criteria and range statements were updated where relevant to reflect current industry practice and legislation.
- Unit standard 18962 was set to expire because it hasn't been used in the past seven years. Training for taxi computer dispatch systems is commonly provided in-house since dispatch systems differ between businesses. Industry stakeholders identified that this unit standard wouldn't be used in the future.
- Unit standards 21871, 21872 and 21876 were set to expire since they haven't been used in the past five years. There are generic teamwork and leadership unit standards on the nzqa framework.
- Unit standard 22711 level was changed from 5 to 4 in response to feedback from industry stakeholders that this is appropriate level for content and a new outcome (2) was added.
- Unit standard 17679 was revised at the request of industry stakeholders due to changes in good practice guidelines for sideloaders. Guidance information was updated and new performance criteria were added (1.8, 4.3, 5.3, 6.4) to reflect the new good practice guidelines.

Category C and D unit standards will expire at the end of December 2027

The last date for assessment of superseded versions of Category B unit standards is December 2027, except for unit standards 1777, 18110, 19498, 21874 and 21875.

Impact on Consent and Moderation Requirements (CMR)

Unit standard 18109 was moved from CMR 0092 to 0014 in line with other unit standards in the same domain.

Detailed list of unit standards – classification, title, level, and credits

All changes are in **bold**.

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

Revised unit standard

Service Sector > Commercial Road Transport > Goods Service

ID	Title	Level	Credit
17679	Operate a truck mounted sideloader	3	6

Reviewed unit standards

Service Sector > Commercial Road Transport > Road Transport Management

ID	Title	Level	Credit	Review Category
13270	Manage a claim for loss of or damage to a consignment	4	6	B
18959	Demonstrate knowledge of law relevant to a road transport operation Describe law relevant to a road transport operation	5	6	B
18960	Manage vehicles in the road transport and logistics industry	5	5	B
21871	Evaluate leadership in a road transport operation	5	5	D
21872	Demonstrate knowledge of self-development as a road transport manager	4	6	D
21873	Demonstrate knowledge of planning in a road transport operation and plan for vehicle servicing and maintenance	4	4	B
22711	Apply occupational health and safety requirements in the road transport or logistics industry	5 4	8	B
23823	Evaluate new and emerging technology applicable to the road transport and logistics industry	5	5	B

Service Sector > Commercial Road Transport > Road Transport Operations

ID	Title	Level	Credit	Review Category
1777	Develop and evaluate a costing system for a road transport service vehicle	4	2	B
1779	Despatch vehicles for a consignment transport service	4	6	B

ID	Title	Level	Credit	Review Category
18109	Demonstrate knowledge of law relevant to contracts in the road transport industry	3	4	B
18110	Demonstrate knowledge of heavy goods motor vehicles, fleet characteristics, and load security	4	6	B
18118	Demonstrate and apply knowledge of costs to the pricing of a road transport service	5	7	B
18119	Check vehicles and drivers for compliance with legal and organisational requirements Check a road transport organisation for compliance with legal and organisational requirements	5	6	B
18120	Demonstrate knowledge of features of effective road transport companies Describe features of effective road transport companies	4	6	B
18962	Use computer-aided despatch systems to despatch taxis and support a taxi organisation's operations	3	3	D
19498	Demonstrate knowledge of emergency response actions for a road transport emergency	5	6	B
21874	Demonstrate delegation skills in a road transport operation	5	6	B
21875	Demonstrate and apply knowledge of staff development in a road transport operation	4	4	B
21876	Demonstrate teamwork in a road transport operation	4	4	D