

Field Service Sector

Listing of Service Sector Skills New Zealand Qualification

New qualification

Ref	Version	Qualification Title (Level)	Credits
5025	1	New Zealand Certificate in Service Sector Skills (Level 3) with an optional strand in Service Speciality	40-60

Review information

Qualification Developer	Ringa Hora Services Workforce Development Council
Reason for the review	New qualification
Review date	March 2024
Outcome date	June 2024
Next review date	30 June 2029

Summary of development and consultation process

Ringa Hora carried out an analysis of Level 2 and 3 Services qualifications and found that there is some overlap in outcomes that needs to be removed.

Ringa Hora carried out consultation activities with Services industry stakeholders, including employees, employers, associations, and the vocational education sector via webinars, interviews and surveys to gather their feedback on this outcome overlap and decide on next steps.

As a result of this consultation, the new qualification listed above was developed.

Main changes resulting from the development process

The new qualification listed above was developed.

Any additional information

For further information contact the qualification developer:

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