

Field Law and Security

Review of *Security Staff Services* unit standards and Registration of *Security Staff Services* skill standards

Subfield	Domain	ID
Security	Security Staff Services	6523, 21110, 27357, 27358, 27363, 27365, 27366, 27368, 31604, 32082

Ringa Hora Services Workforce Development Council (WDC) has completed the review of the unit standards listed above.

Date new versions published

March 2024

Planned review date

December 2028

Summary

Ringa Hora Services Workforce Development Council has reviewed ten existing unit standards and created four new skill standards designed to align with some of the graduate profile outcomes (GPOs) of the New Zealand Certificate in Security (Foundation) (Level 3) [Ref: 3642-2]. Further work is being undertaken to develop more skill standards in this area.

Development and consultation were carried out from mid to late 2023 with subject matter experts from New Zealand's security sector, industry association, and training providers, by email and through online meetings, to co-create new security skill standards and consider feedback to ensure the new skill standards would be fit for purpose. Changes were made to the skill standards from feedback and confirmed by the subject matter experts.

Main changes

- Ten unit standards were set to expire without replacement as they will no longer be required.
- Four new skill standards were developed that are aligned with GPOs of the qualification.

Category D unit standards will expire at the end of December 2026

Detailed list of standards – classification, title, level, and credits

All changes are in **bold**.

Key to review category	
A	Dates changed, but no other changes are made - the new version of the standard carries the same ID and a new version number
B	Changes made, but the overall outcome remains the same - the new version of the standard carries the same ID and a new version number
C	Major changes that necessitate the registration of a replacement standard with a new ID
D	Standard will expire and not be replaced

Law and Security > Security > Security Staff Services

ID	Title	Level	Credit	Review Category
6523	Respond to incidents, events and emergency situations as a security officer	3	6	D
21110	Operate electronic technology equipment in a security context	3	6	D

ID	Title	Level	Credit	Review Category
27357	Communicate with people in a security context	3	6	D
27358	Describe factors and risks that could affect the health and safety of security personnel	3	2	D
27363	Demonstrate knowledge of observation skills and threat identification in a security context	3	4	D
27365	Demonstrate knowledge of customer service in a security context	3	2	D
27366	Demonstrate knowledge of crowd control in a security context	3	3	D
27368	Demonstrate and apply knowledge of entry and exit control in a security context	3	4	D
31604	Demonstrate and apply knowledge of protective security requirements	3	8	D
32082	Mitigate the threat of violence to self and others from aggressive behaviours in a security context	3	8	D
40010	Apply professional standards in a security context	3	6	NEW
40011	Apply relevant New Zealand legislation to work in a security context	3	6	NEW
40012	Operate and maintain security equipment and technology, and conduct security surveillance	3	4	NEW
40014	Respond to incidents, events, and emergency situations, and interact with emergency services in a security work context	3	12	NEW