

Field: Service Sector

Review of *Credit* New Zealand Qualifications

Reviewed or new qualifications

Ref	Version	Qualification Title (Level)	Credits
2765	2	New Zealand Certificate in Credit Administration	60
2766	2	New Zealand Certificate in Credit Management	55

Review information

Qualification Developer	Ringa Hora Services Workforce Development Council
Reason for the review	Scheduled 5 year review
Review date	October 2024
Outcome date	November 2024
Next review date	30 November 2029

Summary of development/review and consultation process
<p>The review of the New Zealand Certificate in Credit Administration (Level 3) [Ref: 2765] and New Zealand Certificate in Credit Management (Level 4) [Ref: 2766] started in May 2024.</p> <p>Ringa Hora Services Workforce Development Council consulted with the relevant stakeholders of the qualification. The stakeholders consisted of industry, associations, regulatory bodies, and education providers.</p> <p>Consultation concluded that minor changes needed to be made for the qualification to remain fit for purpose and future-proof for the next 5 years.</p>

Main changes resulting from the review process
<p>The following were updated in each qualification:</p> <ul style="list-style-type: none"> • Qualification version and review dates • Education pathways included accounting and finance-related qualifications and credentials. • Employment pathways included employment roles in finance and trade credit industries • Evidence requirements for assuring consistency. • Programme Endorsement considerations were included in the General Conditions.

Review outcome

Ref:	Version	Reviewed qualification	Outcome category	New qualification details/version (if applicable)
2765	2	New Zealand Certificate in Credit Administration	B-New version of qualification	2765-3
2766	2	New Zealand Certificate in Credit Management	B-New version of qualification	2766-3

Qualification review outcome categories

Outcome	Result	Category
Minor changes to the qualification	Qualification version number and ID (Ref) remain the same New review date is required	A
Moderate changes to the qualification	New qualification version number ID (Ref) remains the same New review date is required	B
Significant changes to the qualification	New replacement qualification with a new ID (Ref) The existing qualification will expire	C
The qualification is no longer required by industry	The qualification will expire with no replacement	D

Any additional information

It is not intended that any existing candidate be disadvantaged by these transition arrangements, however, anyone who feels they have been disadvantaged may appeal to:

Ringa Hora Services Workforce Development Council
PO Box 445
Wellington
New Zealand

Phone: 04 909 0306

Web: www.ringahora.nz

Email: qualifications@ringahora.nz