Field Service Sector

Revision of *Visitor Services* unit standard 24733

Subfield	Domain	ID
Tourism	Visitor Services	24733

Ringa Hora Services Workforce Development Council has completed the revision of the unit standard listed above.

Date new versions published

February 2025

Planned review date (no change)

December 2027

Summary

The revision was undertaken after a request from our Quality Assurance team who were premoderating this unit standard from a provider. After discussion and requests to Stats NZ and MBIE for statistical information to support the evidence required, it was decided that there was little evidence that they had provided that could support the required evidence. To make allowance for this, a minor change was made to Outcome 1.2. The consultation process was robust and took place during October and November 2024.

Main changes

- Guidance information updated to incorporate more websites for resources to support the unit standard.
- Performance criterion 1.2 changed to include the range (may include but is not limited to).