

Field: Community and Social Services

Review of *Health and Wellbeing (Level 4)* New Zealand qualifications

Reviewed qualifications

Ref	Version	Qualification Title	Credits
2989	2	New Zealand Certificate in Health and Wellbeing (Peer Support) (Level 4)	120
2990	2	New Zealand Certificate in Health and Wellbeing (Primary Care Practice Assistance) (Level 4)	120
2991	2	New Zealand Certificate in Health and Wellbeing (Rehabilitation Support) (Level 4) with strands in Brain Injury, Spinal Cord Impairment and Chronic Illness	120
2992	2	New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Health Work; Disability Support; Diversional Therapy; Mental Health and Addiction Support; and Whānau, Community and Social Services	120
4108	1	New Zealand Certificate in Health and Wellbeing (Advanced Care and Support) (Level 4)	120

Review information

Qualification Developer	Toitū te Waiora Community, Health, Education, and Social Services Workforce Development Council
Reason for the review	Scheduled review
Review date	September 2024
Outcome date	January 2025
Next review date	January 2030

Summary of development/review and consultation process
<p>Review of the five Health and Wellbeing Level 4 qualifications commenced in December 2023 as part of the larger review of eight Health and Wellbeing qualifications. Consultation included:</p> <ul style="list-style-type: none"> • A survey that received over 200 responses from industry, provider and public stakeholders. • One-on-one kōrero over 50 industry partners. • Sector-specific consultation groups (Aged Residential Care, Home and Community Support and Disability Support, Allied Health, Diversional Therapy, Orderly, Newborn Hearing Screening, Vision Hearing Screening, Social Services, Mental Health and Peer Support). • 40+ one-on-ones, two provider workshops. • National consultation on proposed changes to the qualification on the Toitū te Waiora website and circulation via a project mailing list of industry and provider stakeholders. <p>Suggested changes to the qualification overview documents were published for national consultation on the Toitū te Waiora website on 1 November 2024 with further feedback actioned in the final submission where necessary.</p> <p>New Zealand Certificate in Health and Wellbeing (Peer Support) (Level 4) [Ref: 2989]</p> <p>This qualification was identified as being fit-for-purpose as an entry-level qualification for the peer support sector. The peer support sector indicated the need for a greater recognition from</p>

clinical teams of the value of lived experience and the contribution that peer support workers make in the health and wellbeing sector.

New Zealand Certificate in Health and Wellbeing (Primary Care Practice Assistance) (Level 4) [Ref: 2990]

The qualification is generally fit-for-purpose as an introduction to working in the field of primary care in the health and wellbeing sector. Minor amendments suggested to ensure currency.

New Zealand Certificate in Health and Wellbeing (Rehabilitation Support) (Level 4) with strands in Brain Injury, Spinal Cord Impairment and Chronic Illness [Ref: 2991]

The qualification is generally fit-for-purpose as an introduction to working in the field of rehabilitation support in the health and wellbeing sector. Minor amendments suggested to ensure currency.

New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) [Ref: 2992]

This qualification is generally fit-for-purpose as an entry-level qualification with some updates required to better reflect terminology in the sector and the needs of the person being supported, their family and whānau.

New Zealand Certificate in Health and Wellbeing (Advanced Care and Support) (Level 4) [Ref: 4108]

The qualification is fit for purpose for those working in the aged residential and hospital sectors as a senior caregiver or support worker. Minor amendments suggested to ensure currency. The qualification is not suitable for disability support workers or for those working in the home and community sector.

Main changes resulting from the development/review process

Changes across all qualifications:

- **Qualification Specifications:** Qualification Award, Evidence Requirements, Other Requirements and General Conditions updated for consistency.

New Zealand Certificate in Health and Wellbeing (Peer Support) (Level 4) [Ref: 2989]

Changes to the qualification include:

- Strategic Purpose Statement:
 - Updated to emphasize lived experience in peer support, in response to sector feedback.
 - Added that graduates 'may have responsibility for the performance of others'.
- Education Pathway:
 - updated to include Diploma in Rehabilitation Studies (Level 5) [Ref: MY1068], New Zealand Certificate in Public Health and Health Promotion (Level 5) [Ref: 1865], New Zealand Diploma in Health and Wellbeing (Practice/Applied Practice) (Level 5) [Ref: 3244], New Zealand Diploma in Enrolled Nursing (Level 5) [Ref: 2889], New Zealand Diploma in Business (Level 5) with strands in Accounting, Administration and Technology, Human Resource Management, Leadership and Management, Marketing and Sales, and Project Management [Ref: 2459] and New Zealand Diploma in Business (Level 6) with strands in Accounting, Administration and Technology, Human Resource Management, Leadership and Management, Māori Business and Management, and Marketing and Sales [Ref: 2460].
- Employment and Community Pathway: roles updated to reflect increased demand for Peer Support Workers.

New Zealand Certificate in Health and Wellbeing (Primary Care Practice Assistance)

(Level 4) [Ref: 2990]

Changes to the qualification include:

- Strategic Purpose statement updated to include 'may have responsibility for the performance of others'.
- Added 'Learners must complete in a multi-disciplinary primary care setting' as a condition across all GPOs, as well as stipulating in programme conditions that relevant workplace practice and experience must be in a multi-disciplinary primary care setting.
- GPO4 updated to reflect current expectations of the sector.

New Zealand Certificate in Health and Wellbeing (Rehabilitation Support) (Level 4) with strands in Brain Injury, Spinal Cord Impairment and Chronic Illness [Ref: 2991]

All strands removed due to no usage of Spinal Cord Impairment and Chronic Illness strands.

Changes to the qualification include:

- Qualification title: updated to remove strands from the title.
- Strategic Purpose statement: Added that graduates 'may have responsibility for the performance of others'.
- All GPOs from the removed strands were integrated into new GPO5.
- GPO 4: wording changed from 'rehabilitation goals' to 'rehabilitation or maintenance goals' to better reflect the needs of people the graduates would be supporting.

New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Health Work; Disability Support; Diversional Therapy; Mental Health and Addiction Support; and Whānau, Community and Social Services [Ref: 2992]

Changes to the qualification include:

- Qualification Title: Title updated for strand 'Diversional Therapy' to 'Diversional and Recreational Therapy' to reflect the role of Diversional and Recreational Therapists.
- Strategic Purpose Statement: updated terminology to reflect current sector usage.
- GPO 1 updated to include 'communicate effectively'.
- GPO 3 updated to include 'self-management'.
- GPO7 updated to include 'self-determination', 'inclusivity', and 'equity'.
- GPO 8 updated to include 'recreational therapy tools'.
- GPO 9 updated to include 'tangata whaiora'.
- Education Pathway: updated to include New Zealand Diploma in Health and Wellbeing (Level 5) and the New Zealand Diploma in Enrolled Nursing (Level 5).
- Employment & Community Pathway: Roles updated to include diversional and recreation therapy, and terminology updated to better reflect sector.
- Other Requirements: Added requirement for professional registration with the New Zealand Society of Diversional and Recreational Therapy.

New Zealand Certificate in Health and Wellbeing (Advanced Care and Support) (Level 4) [Ref: 4108]

Changes to the qualification include:

- GPO 1 updated to include 'other service providers' to reflect the integration with other service providers.
- GPO 3 & 4 updated to replace 'culturally appropriate' with 'culturally inclusive' for consistency across the suite of health and wellbeing qualifications.
- GPO 4 updated to redefine the reporting expectation to better reflect the type and level of reporting required for the role.
- GPO 5 updated to include 'demonstration of personal leadership within workplace', to enable learners who demonstrate leadership skills but may not hold leadership positions.

Development/Review outcome

Ref:	Version	Qualification Title	Outcome category	New qualification ID/version (as applicable)
2989	2	New Zealand Certificate in Health and Wellbeing (Peer Support) (Level 4)	B-New version of qualification	2989-3
2990	2	New Zealand Certificate in Health and Wellbeing (Primary Care Practice Assistance) (Level 4)	B-New version of qualification	2990-3
2991	2	New Zealand Certificate in Health and Wellbeing (Rehabilitation Support) (Level 4) with strands in Brain Injury, Spinal Cord Impairment and Chronic Illness New Zealand Certificate in Health and Wellbeing (Rehabilitation Support) (Level 4)	B-New version of qualification	2991-3
2992	2	New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Health Work; Disability Support; Diversional Therapy; Mental Health and Addiction Support; and Whānau, Community and Social Services New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Health Work; Disability Support; Diversional and Recreational Therapy; Mental Health and Addiction Support; and Whānau, Community and Social Services	B-New version of qualification	2992-3
4108	1	New Zealand Certificate in Health and Wellbeing (Advanced Care and Support) (Level 4)	B-New version of qualification	4108-2

Qualification review outcome categories

Outcome	Result	Category
Minor changes to the qualification	Qualification version number and ID (Ref) remain the same. New review date is required.	A
Moderate changes to the qualification	New qualification version number. Ref/ID remains the same. New review date is required.	B
Significant changes to the qualification	New replacement qualification with a new Ref/ID The existing qualification will expire.	C
The qualification is no longer required by industry	The qualification will expire with no replacement.	D

Transition information

Ref:	Version	Qualification Title	Last date of entry*	Last date of assessment
2989	2	New Zealand Certificate in Health and Wellbeing (Peer Support) (Level 4)	N/A	31/12/2027
2990	2	New Zealand Certificate in Health and Wellbeing (Primary Care Practice Assistance) (Level 4)	N/A	31/12/2027
2991	2	New Zealand Certificate in Health and Wellbeing (Rehabilitation Support) (Level 4) with strands in	N/A	31/12/2027

		Brain Injury, Spinal Cord Impairment and Chronic Illness		
2992	2	New Zealand Certificate in Health and Wellbeing (Social and Community Services) (Level 4) with strands in Community Health Work; Disability Support; Diversional Therapy; Mental Health and Addiction Support; and Whānau, Community and Social Services	N/A	31/12/2027
4108	1	New Zealand Certificate in Health and Wellbeing (Advanced Care and Support) (Level 4)	N/A	31/12/2027

**only required for outcome category C or D*

Additional information

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to Toitū te Waiora Workforce Development Council at the address below. Appeals will be considered on a case-by-case basis.

Toitū te Waiora Community, Health, Education and Social Services Workforce Development Council
PO Box 445
Wellington 6140

Website: www.toitutewaiora.nz

Phone: 04 909 0356

Email: qualifications@toitutewaiora.nz