

<b>Title</b>	<b>Demonstrate knowledge of loss prevention techniques in a distribution facility</b>		
<b>Level</b>	<b>2</b>	<b>Credits</b>	<b>2</b>

<b>Purpose</b>	People credited with this unit standard are able to demonstrate knowledge of loss, and loss prevention techniques in a distribution facility.
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<b>Classification</b>	Retail, Distribution, and Sales > Distribution
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<b>Available grade</b>	Achieved
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### Explanatory notes

- 1 Definitions  
*Distribution facility* refers to workplaces where the primary focus is on storage and distribution of stock.  
*Organisational procedures* referred to in this unit standard may include but are not limited to the applicable procedures found in the following: organisational performance guidelines and standards; manufacturer's procedures and specifications; Government and local body legislation.
- 2 Any relevant Acts, regulations, and bylaws must be complied with during assessment against this standard.

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### Outcomes and evidence requirements

#### Outcome 1

Demonstrate knowledge of loss in a distribution facility.

#### Evidence requirements

- 1.1 Causes of loss are described.
 

Range	causes may include but are not limited to – theft, handling damage, clerical errors, administration errors, wastage, poor storage techniques; evidence for four causes is required.
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- 1.2 Distribution workplace processes and activities that create opportunities for loss are described in terms of risks.
 

Range	includes but is not limited to – stock rotation, storage, picking, packing, movement.
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1.3 Methods used to identify losses are described in accordance with organisational procedures.

Range methods may include but are not limited to – stocktake, audit, stock monitoring, security surveillance, observation.

1.4 Behaviours which may lead to losses are identified.

Range behaviours may include but are not limited to – loitering, loitering in groups, furtive movements, carrying suspicious containers.

**Outcome 2**

Demonstrate knowledge of loss prevention techniques in a distribution facility in accordance with organisational procedures.

**Evidence requirements**

2.1 Loss prevention techniques used in the workplace are described.

Range loss prevention techniques may include but are not limited to – observation and supervision of personnel, use of restricted areas, stock management procedures, reporting of suspicious behaviour.

2.2 Procedures for dealing with suspected losses are described.

<b>Planned review date</b>	31 December 2021
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	31 October 1997	31 December 2018
Review	2	29 July 2002	31 December 2018
Review	3	8 December 2016	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0225
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Please note**

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMR). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

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**Comments on this unit standard**

Please contact ServiceIQ [qualifications@ServiceIQ.org.nz](mailto:qualifications@ServiceIQ.org.nz) if you wish to suggest changes to the content of this unit standard.