

Title	Provide assistance to passengers with specific needs, and support seasick passengers and crew on a vessel		
Level	3	Credits	5

Purpose	<p>This unit is intended for persons working at an entry-level in the industry or persons wishing to enter the industry at an entry-level.</p> <p>People credited with this unit standard are able to provide assistance to passengers with specific needs; and provide support for seasick passengers and crew on a vessel.</p>
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Classification	Maritime > Sea Survival and Sea Safety
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Available grade	Achieved
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Guidance Information

- 1 Legislation relevant to this unit standard includes:
Health and Safety at Work Act 2015.
Maritime Transport Act 1994 and subsequent amendments.
- 2 References
Maritime Rules and advisory circulars – available at www.maritimenz.govt.nz.
- 3 Definitions
Accepted industry practice refers to standardised practices and procedures accepted by the wider maritime industry as examples of best practice.
MTOP stands for Maritime Transport Operator Plan which refers to the documented operational plan required for all commercial vessels as a part of the Maritime Operator Safety System (MOSS), the operator certification system established under Part 19 of the maritime rules and administered by Maritime New Zealand.
Operating procedures refers to the safe operating procedures documented in the vessel's MTOP as well as any undocumented standard operating procedures for that vessel.
Specific needs refers to condition or situation, such as blindness, age, the use of a wheelchair, physical impairment, seasickness, deafness, which restricts a passenger's ability to utilise the vessel's resources.
Vessel refers to any form of commercial or military watercraft; sometimes used in maritime circles interchangeably with the word *ship*.
- 4 Assessment information
 - a Competency may be demonstrated using simulated scenarios.
 - b All activities and evidence must be in accordance with accepted industry practice, and vessel operating procedures.

Outcomes and performance criteria

Outcome 1

Provide assistance to passengers with specific needs.

Performance criteria

1.1 The specific needs of passengers are identified and catered for within the limits of a vessel's resources.

Range access, seating, refreshment, ablutions, abandon ship procedures.

1.2 The safety of passengers with specific needs is maintained during a voyage.

Outcome 2

Provide support for seasick passengers and crew on a vessel.

Performance criteria

2.1 Seasick passengers and crew are supported.

Range may include but is not limited to – advice, rest areas, seasick bags, toilet paper, towels.

2.2 Vomit and other waste is removed and disposed of.

Range used sickness bags; vomit on decks, furniture, and passageways.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	24 September 1997	31 December 2015
Review	2	26 May 2003	31 December 2015
Review	3	18 June 2010	31 December 2016
Review	4	15 October 2015	31 December 2022
Review	5	24 September 2020	N/A

Consent and Moderation Requirements (CMR) reference	0054
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Competenz qualifications@competenz.org.nz if you wish to suggest changes to the content of this unit standard.