Title	Perform a full-head highlighting service		
Level	4	Credits	7

Purpose	This unit standard is for people in the hairdressing industry who wish to be able to perform a full-head highlighting service.
	People credited with this unit standard are able to: prepare to and highlight a full head of hair; and complete follow-up actions.

Classification	Beauty Services > Hairdressing	

Available grade	Achieved
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Guidance Information

1 Definitions

Following service may include but is not limited to – haircut, blow wave. Legislative requirements refer to the obligations of the employer and/or employee under the Health and Safety in Employment Act 1992 and Health (Hairdressers) Regulations 1980.

- In this unit standard all work must comply with legislative requirements and must ensure optimum hair condition and maximum client comfort at all times.
- For assessment a full head of highlights must be completed to commercially accepted standards, using a weaving technique. The highlighting colour must be highlift or bleaching product.
- 4 For assessment, candidates must manage developer strength to ensure even processing of the highlights.
- 5 Recommended skills and knowledge: Unit 19793, *Highlight or lowlight hair using weaving techniques*; or demonstrate equivalent knowledge and skills.

Outcomes and performance criteria

Outcome 1

Prepare to highlight a full head of hair.

Performance criteria

1.1 Consultation with the client identifies and confirms work needed.

1.2 The hair and scalp are analysed.

Range porosity, elasticity, texture, density, length, scalp conditions, growth patterns, base shade, reflect, percentage of grey.

- 1.3 The techniques and products to be used are selected in accordance with hair and scalp analysis and confirmed outcome.
- 1.4 The client is protected against water and/or chemical spillage.
- Hair is prepared for highlighting in accordance with manufacturer's instructions, the technique to be used, and confirmed outcome.
- 1.6 Equipment needed for selected technique is assembled.

Outcome 2

Highlight a full head of hair.

Performance criteria

- 2.1 Highlighting products are measured and mixed in accordance with manufacturer's instructions.
- 2.2 Highlighting aids are applied to the hair to produce confirmed outcome and minimum discomfort to the client.
- 2.3 Highlighting products are applied to the hair to produce the confirmed outcome.
- 2.4 Highlighting is completed within one hour.

Range the completion of performance criteria 2.2 and 2.3 is included within the one hour timeframe.

- 2.5 Highlighting products are monitored and processed in accordance with manufacturer's instructions and confirmed outcome.
- 2.6 The highlighting aids and product residue are removed from the hair in accordance with manufacturer's instructions.

Outcome 3

Complete follow-up actions.

Performance criteria

3.1 Hair is prepared for following service.

Range may include but is not limited to – towel dried, combed, product applied.

3.2 Home haircare advice provided is consistent with hair type and completed service.

Range product type, maintenance advice.

3.3 The record card is filled out in accordance with workplace requirements.

Range client details, completed service, advice provided.

- 3.4 Tools and equipment are sanitised in accordance with workplace requirements.
- The work area is cleaned and tidied in accordance with workplace requirements.

Range work area – shampoo area, styling station, dispensary.

Replacement information	This unit standard has been replaced by unit standard 33219.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

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Process	Version	Date	Last Date for Assessment
Registration	1	19 December 1997	31 December 2026
Review	2	29 May 2000	31 December 2026
Review	3	27 January 2003	31 December 2026
Review	4	22 August 2008	31 December 2026
Review	5	19 March 2015	31 December 2026
Review	6	29 June 2023	31 December 2026

Consent and Moderation Requirements (CMR) reference	0020
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This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.