

Title	Describe legal rights and responsibilities under tenancy law and means to prevent and resolve related problems		
Level	2	Credits	4

Purpose	People credited with this unit standard are able to: describe rights and responsibilities under New Zealand tenancy law; and describe means for preventing and resolving problems related to living in rental property.
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Classification	Core Generic > Self-Management
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Available grade	Achieved
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Guidance Information

The following website and legislation, regulations, and subsequent amendments provide reference, where needed, for this unit standard:

Tenancy Services: www.tenancy.govt.nz

Residential Tenancies Act 1986

Residential Tenancies (Healthy Homes Standards) Regulations 2019

Building Act 2004.

Outcomes and performance criteria

Outcome 1

Describe rights and responsibilities under New Zealand tenancy law.

Performance criteria

- 1.1 Minimum contents of a tenancy agreement are identified as required by law.
- 1.2 Legal rights and responsibilities of tenants are described in accordance with a tenancy agreement, and as required by legislation.
- 1.3 Legal rights and responsibilities of landlords are described in accordance with a tenancy agreement, and as required by legislation and/or regulations.

Range two rights; three responsibilities.

Outcome 2

Describe means for preventing and resolving problems related to living in rental property.

Performance criteria

2.1 Ways in which a tenancy agreement prevents problems in terms of the financial, emotional, and wellbeing needs of occupants are described.

Range one way for each type of need.

2.2 Methods of resolving problems are described.

2.3 The use of dispute resolution bodies is described in terms of their roles and powers.

Range Tenancy Services – role, one power;
The Tenancy Tribunal – role, one power;
The Disputes Tribunal – role in relation to disputes between flatmates, role in relation to disputes with goods or service providers, one power.

Replacement information	This unit standard replaced unit standard 544.
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Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	24 March 1998	31 December 2015
Revision	2	10 March 2005	31 December 2015
Review	3	16 July 2010	31 December 2017
Review	4	18 June 2015	31 December 2019
Review	5	25 January 2018	N/A
Review	6	2 March 2023	N/A

Consent and Moderation Requirements (CMR) reference	0113
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact NZQA National Qualifications Services nqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.