

Title	Carry out security escort in a casino		
Level	3	Credits	2

Purpose	People credited with this unit standard are able to in a casino: respond to requests for security escort; provide security escort; and complete security escort duties.
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Classification	Tourism > Casino Security
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Available grade	Achieved
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Guidance Information

- 1 Definitions
Assignment instructions refer to orders and/or instructions issued to govern the performance of security tasks, duties, and responsibilities in a specific assignment; *Industry procedures* refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, Minimum Operating Standards, Gazetted Rules, Licence Conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission respectively. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include, without limitation, quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2 The Gambling Act 2003 is the principle piece of legislation relevant to this unit standard. Other relevant legislation may include but are not limited to – Health and Safety at Work Act 2015, Privacy Act 1993, Official Information Act 1982, New Zealand Bill of Rights Act 1990, Crimes Act 1961, Summary Offences Act 1981, Trespass Act 1980, and their subsequent amendments and regulations.
- 3 Security duties, roles, and responsibilities are governed by a range of standard and special instructions or orders.
- 4 *Transfer activities* include – chip fills and credits, cash escorts, access to restricted areas, people.
- 5 Persons intending to work as a casino security officer require a Certificate of Approval issued by the Department of Internal Affairs.
- 6 This unit standard may be assessed against in a casino environment when appropriate situations arise, or in a training environment if simulated workplace conditions are able to be provided that reflect the standards of a casino workplace.

Outcomes and performance criteria

Outcome 1

Respond to requests for security escort in a casino.

Performance criteria

- 1.1 Response to requests for security escort is in accordance with assignment instructions and industry procedures.
- 1.2 Response to requests for security escort is in accordance with the roles and responsibilities of the security officer.

Outcome 2

Provide security escort in a casino.

Performance criteria

- 2.1 Transfer activities are escorted in accordance with legislation and procedures approved by the Department of Internal Affairs and/or assignment instructions, and industry procedures.
- 2.2 Threats to transfer security are identified and managed in accordance with procedures approved by the Department of Internal Affairs and/or assignment instructions and industry procedures.

Outcome 3

Complete security escort duties in a casino.

Performance criteria

- 3.1 Reports and records related to transfer security are completed in accordance with procedures approved by the Department of Internal Affairs and/or assignment instructions, and industry procedures.

Planned review date	31 December 2020
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	11 April 1997	N/A
Review	2	30 April 2001	N/A
Review	3	12 December 2008	N/A
Revision and Rollover	4	1 November 2018	N/A

Consent and Moderation Requirements (CMR) reference

0078

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.