

<b>Title</b>	<b>Establish a planned carpet maintenance schedule</b>		
<b>Level</b>	<b>5</b>	<b>Credits</b>	<b>8</b>

<b>Purpose</b>	<p>This unit standard is for people training for the carpet cleaning industry.</p> <p>People credited with this standard are able to: determine carpet use, locations and cleaning techniques; develop a carpet maintenance schedule; and present a carpet maintenance schedule to the client.</p>
----------------	--

<b>Classification</b>	Cleaning and Caretaking > Carpet and Textile Cleaning
-----------------------	---

<b>Available grade</b>	Achieved
------------------------	----------

<b>Prerequisites</b>	Unit 25918, <i>Follow safe work practices in the carpet cleaning and restoration industry</i> , or demonstrate equivalent knowledge and skills.
----------------------	---

**Guidance Information**

- Competence demonstrated during assessment against this standard must comply with the requirements of:

  - Consumers Guarantee Act 1993;
  - Employment Relations Act 2000;
  - Hazardous Substances and New Organisms Act 1996;
  - Health and Safety in Employment Act 1992;
  - Resource Management Act 1991;
  - AS/NZS 2455.1:2007 *Textile floor coverings – Installation practice – General*;
  - AS/NZS 2455.2:2007 *Textile floor coverings – Installation practice – Carpet tiles*;
  - AS/NZS 3733:1995 *Textile floor coverings – Cleaning and maintenance of residential and commercial carpeting*;
  - CRI Green label – [www.carpet-rug.org](http://www.carpet-rug.org);
  - S100 *Standard and Reference Guide for Professional Carpet Cleaning – 2002* (IICRC Publications);
  - ANSI/IICRC S520 *Standard and Reference Guide for Professional Mould Remediation – 2008* (IICRC Publications).
- Definitions**

*Industry best practice* refers to enterprise and/or establishment requirements and practices which are in accordance with applicable legislation, regulations and safety data sheets.

*Organisational requirements* refers to instructions to staff on policy procedures and methods relating to cleaning in the workplace (including health and safety) and the

application of any written procedures which are documented in memo or manual format and are available in the workplace.

*Vehicles* are any conveyance in or by which people and/or objects are transported. They may or may not be fitted with wheels.

- 3 All vacuum filtration systems must comply with AS/NZS 3733:1995 (Section 4.3.2).

---

## Outcomes and performance criteria

### Outcome 1

Determine carpet use, locations and cleaning techniques.

Range may include – domestic, commercial, industrial, institutional, vehicles.  
Evidence of three is required.

### Performance criteria

1.1 Traffic volume and soiling rates are determined for the locations selected.

Range traffic patterns, level of wear, soiling, spots and stains, residues, desired appearance, hygiene needs, split seams, contract specifications, pre-existing conditions, manufacturer's faults, installation faults, environmental factors.

1.2 Health considerations are determined specific to the locations selected and frequency of cleaning programme.

1.3 Cleaning techniques applicable to various carpet construction types are selected in accordance with industry best practice.

Range may include – tufted, woven, needle punched, fusion bonded.  
Evidence of three is required.

1.4 Cleaning techniques applicable to the various carpet texture types are selected in accordance with industry best practice.

Range loop pile, cut pile.

1.5 Cleaning techniques applicable to various carpet fibre composition types are selected.

Range nylon, olefin/polypropylene, wool.

### Outcome 2

Develop a carpet maintenance schedule.

**Performance criteria**

- 2.1 The maintenance schedule includes recommendations for a pre-cleaning maintenance schedule by client in accordance with industry best practice.
- Range spills and stains, frequency of vacuum cleaning, use of mats and/or matting systems, recommendation for type of dry vacuum machine fitted with a power head.
- 2.2 The maintenance schedule includes the recommended frequency of dry soil removal.
- Range as per AS/NZS 3733:1995 (table 2.1)
- 2.3 The maintenance schedule includes the recommended frequency of surface cleaning.
- Range as per AS/NZS 3733:1995 (section 2 and 5) and IICRC S100.
- 2.4 The maintenance schedule includes the recommended frequency of corrective or restorative cleaning.
- Range as per AS/NZS 3733:1995 (section 2 and 5) and IICRC S100.
- 2.5 The maintenance schedule may include a recommendation for a protective topical treatment.
- Range may include – carpet protector, antistatic, fire or flame retardant. Evidence of one is required.

**Outcome 3**

Present a carpet maintenance schedule to the client.

**Performance criteria**

- 3.1 Schedule includes recommended programme and schedules for dealing with soiling and ongoing maintenance.
- 3.2 Health and safety benefits from recommended programme are outlined in accordance with industry best practice.
- 3.3 Benefits of recommended maintenance cleaning for prolonging life of carpet, including any recommendations for restorative or corrective cleaning and protective topical treatments, are outlined in accordance with industry best practice.

---

**This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.**

**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	20 December 1998	31 December 2014
Review	2	27 April 2004	31 December 2014
Review	3	16 October 2009	31 December 2014
Review	4	18 October 2012	31 December 2021
Review	5	24 January 2019	31 December 2021

**Consent and Moderation Requirements (CMR) reference**

0004

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.