
OUTDOOR EQUIPMENT
Apply knowledge of clothing and accessories for outdoor activities

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| level: | 3 |
| credit: | 5 |
| planned review date: | June 2009 |
| sub-field: | Outdoor Recreation |
| purpose: | People credited with this unit standard are able to: provide information to customers about, and describe the characteristics of, outdoor clothing and accessories; and describe enterprise policy and procedure that relates to the retailing or renting of clothing and accessories for outdoor activities. |
| entry information: | Open. |
| accreditation option: | Evaluation of documentation and visit by NZQA and industry. |
| moderation option: | A centrally established and directed national moderation system has been set up by Sport, Fitness and Recreation Industry Training Organisation. |
| special notes: | <ol style="list-style-type: none">1 In the context of this unit standard, clothing includes base, mid and outer layer clothing; accessories may include, but are not limited to, sunglasses, goggles, gloves, socks, helmets, wrist guards.2 All activities must comply with the policies, procedures, and requirements of the enterprises involved and any relevant legislative and/or regulatory requirements which may include but are not limited to: the Consumer Guarantees Act 1993, Fair Trading Act 1986, Sale of Goods (United Nations Convention) Act 1994, Injury Prevention, Rehabilitation, and Compensation Act 2001, and the Health and Safety in Employment (HSE) Act 1992. |

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Elements and Performance Criteria

element 1

Provide information to customers about outdoor clothing and accessories.

performance criteria

- 1.1 Customer interview, using communication and customer service skills, produces information about the customer's intended outdoor activities and personal requirements.
- Range: communication and customer service skills may include – concise, courteous and culturally sensitive language; open-ended interviewing; reflecting; listening; verbal and non-verbal communication.
- 1.2 Customer is advised about the intended use and characteristics of items of clothing and accessories, and how they perform in different climates and environments.
- 1.3 Customer is advised of options available to meet their needs.
- Range: options may include – price, quality, technical capabilities.
- 1.4 Items of clothing and accessories are recommended to the customer based on the customer's stated activities and personal requirements.
- 1.5 Information provided complies with the enterprise's retail policies and requirements.

element 2

Describe the characteristics of outdoor clothing and accessories.

Range: one of each – bodywear, mid wear, outer wear, accessories.

performance criteria

- 2.1 Description identifies the type(s) of material(s) used in the manufacture of the clothing and accessory, and the quality and durability of the materials.

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- 2.2 Description identifies layering systems.
- 2.3 Description identifies the style and type of construction of the clothing or accessory.
- Range: type of construction may include but is not limited to – stitching, sealed or unsealed seams, fills, design.
- 2.4 Description identifies the wind and waterproof quality of the clothing or accessory, and the breathability of its construction materials.
- 2.5 Description identifies the manufacturer’s labelling of the clothing or accessory.
- Range: may include – swing tag, warranty cards, care and washing instructions.
- 2.6 Description outlines what the clothing or accessory is designed for in terms of its intended use for specific climates, environments, and activities.
- 2.7 Description outlines the advantages and disadvantages of all the identified characteristics in service to the intended use of the clothing and accessory.

element 3

Describe enterprise policy and procedure that relates to the retailing or renting of clothing and accessories for outdoor activities.

performance criteria

- 3.1 The enterprise’s policies and procedures are described and related to the rights of individuals and the Consumers Guarantees Act 1993.
- Range: individuals must include – customers, retailers, suppliers;
rights must include – refunds, replacements, repairs, lay-by.

Comments on this unit standard

Please contact the Sport, Fitness and Recreation Industry Training Organisation info@sfrito.org.nz if you wish to suggest changes to the content of this unit standard.

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Please Note

Providers must be accredited by the Qualifications Authority or a delegated inter-institutional body before they can register credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be accredited by the Qualifications Authority before they can register credits from assessment against unit standards.

Accredited providers and Industry Training Organisations assessing against unit standards must engage with the moderation system that applies to those standards.

Accreditation requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for providers wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

This unit standard is covered by AMAP 0050 which can be accessed at <http://www.nzqa.govt.nz/site/framework/search.html>.