

Title	Strip beds and make beds for a commercial hospitality establishment		
Level	3	Credits	3

Purpose	<p>This unit standard is for people training as room attendants to work in a commercial hospitality establishment.</p> <p>People credited with this unit standard are able to strip beds and make beds for a commercial hospitality establishment.</p>
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Classification	Hospitality > Accommodation Services
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Available grade	Achieved
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Guidance Information

- 1 Definition
Establishment requirements referred to in this unit standard may include but are not limited to the applicable procedures found in the following: establishment performance guidelines and standards; equipment manufacturer's procedures and specifications; Government and local body legislation.
- 2 Legislation relevant to this unit standard may include but is not limited to – Health and Safety at Work Act 2015, Innkeepers Act 1962, Privacy Act 1993.
- 3 This unit standard can be assessed against in a simulated situation. This refers to a situation that reflects some elements of commercial realism and where the candidate is under time pressure.
- 4 All tasks are to be carried out in accordance with establishment requirements.

Outcomes and performance criteria

Outcome 1

Strip beds for a commercial hospitality establishment.

Performance criteria

- 1.1 Beds are stripped with all linen and bed coverings removed within allocated timeframe.

Range	linen and bed coverings may include but are not limited to – sheets, pillowcases, blankets, duvet.
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- 1.2 Used linen and bed coverings are handled and stored in a safe and hygienic manner.
- 1.3 Any damaged linen or fouled bed coverings are identified and handled in a safe, hygienic manner.
- 1.4 Any guest property found while stripping beds is handled appropriately.

Outcome 2

Make beds for a commercial hospitality establishment.

Performance criteria

- 2.1 Correct type and quantity of linen and bed coverings are made available and kept clean, free from damage, and ready for use.
- Range linen and bed coverings may include but are not limited to – sheets, pillowcases, blankets, duvet.
- 2.2 Bed is made with correct linen and bed coverings within agreed timeframe.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 March 1998	31 December 2013
Revision	2	15 November 2002	31 December 2013
Review	3	22 October 2004	31 December 2013
Rollover and Revision	4	19 September 2008	31 December 2013
Review	5	20 November 2009	31 December 2017
Revision	6	21 May 2010	31 December 2017
Review	7	20 February 2014	31 December 2020
Review	8	25 January 2018	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServicelQ qualifications@ServicelQ.org.nz if you wish to suggest changes to the content of this unit standard.