

Title	Sort, launder, and finish laundry items in a commercial hospitality establishment		
Level	3	Credits	8

Purpose	<p>This entry-level unit standard is for people working in a commercial hospitality establishment laundry area.</p> <p>People credited with this unit standard are able to: sort laundry items and prepare laundry equipment for use; wash laundry items using on-site laundry equipment; and finish laundry items, in a commercial hospitality establishment.</p>
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Classification	Hospitality > Accommodation Services
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Available grade	Achieved
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Explanatory notes

- 1 Definition
Establishment requirements – any policy, procedure, process or agreed requirement, either written or oral, that is made known to the candidate prior to assessment against this unit standard.
- 2 Legislation to be complied with includes but is not limited to – Hazardous Substances and New Organisms Act 1996, Health and Safety in Employment Act 1992.
- 3 For the purpose of this unit standard, service supply areas must be kept hygienically clean, tidy, and free from rubbish at all times, and secure from unauthorised people, in accordance with establishment requirements.
- 4 Evidence for the practical components of this unit standard must be gathered in the workplace.

Outcomes and evidence requirements

Outcome 1

Sort laundry items and prepare laundry equipment for use in a commercial hospitality environment.

Establish requirements

- 1.1 Soiled laundry items are assembled, sorted for washing, and foreign objects removed in a safe and hygienic manner, in accordance with establishment requirements.

- 1.2 Any laundry items with removable stains are treated with correct product for stain type in accordance with manufacturer's instructions.
- 1.3 Laundry equipment is kept clean, operational, and fit for use, in accordance with manufacturer's instructions.
- 1.4 Sufficient cleaning materials are made available for scheduled laundry operation in accordance with establishment requirements.
- Range materials may include but are not limited to – detergents, fabric softeners, bleaches, alkalis, acids, starch, stain remover.
- 1.5 Any lost property is collected and recorded in accordance with establishment requirements.
- 1.6 Laundry sorting area is kept clean, tidy, and secure from unauthorised access after use in accordance with establishment requirements.

Outcome 2

Wash laundry items using on-site laundry equipment in a commercial hospitality environment.

Evidence requirements

- 2.1 Washing machines are loaded to required level with laundry items and water for optimum cleaning in accordance with establishment requirements.
- 2.2 Wash programme chosen matches type of laundry item being washed in accordance with manufacturer's instructions.
- 2.3 Laundry equipment is operated in a safe and effective manner in accordance with manufacturer's instructions.
- 2.4 Equipment operation and chemical supply is monitored, and corrective action taken if required, to optimise performance, in accordance with manufacturer's instructions.
- 2.5 Laundry items are removed promptly on completion of wash programme and transported in a hygienic manner, in accordance with establishment requirements.
- 2.6 Laundry items are left clean and free of removable stains in accordance with establishment requirements.

Outcome 3

Finish laundry items in a commercial hospitality environment.

Evidence requirements

- 3.1 Drying equipment is loaded with laundry items to the required level to optimise performance in accordance with manufacturer's instructions.
- 3.2 Drying equipment operation is monitored and corrective action is taken to ensure effective drying, cleanliness of machine, and safety, in accordance with manufacturer's instructions.
- Range operation may include but is not limited to – temperature, cycle duration, removal of lint.
- 3.3 Laundry items are dried and allowed adequate cooling time prior to storage, in accordance with establishment requirements.
- 3.4 Laundry items are sorted into like types, folded, and stored ready for use, in accordance with establishment requirements.
- 3.5 Any dried laundry items requiring further attention are processed in accordance with establishment requirements.
- Range attention may include but is not limited to – rewash, repair, removal from service.
- 3.6 Laundry area is left clean in accordance with establishment requirements.

Planned review date	31 December 2019
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 March 1998	31 December 2013
Review	2	22 October 2004	31 December 2017
Review	3	20 November 2009	31 December 2017
Review	4	20 February 2014	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMR). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact ServiceIQ at qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.