

Title	Demonstrate knowledge of maintaining a safe and secure environment for people in the hospitality industry		
Level	2	Credits	2

Purpose	<p>This pre-entry theory-based unit standard is for people training as hospitality staff to work in a broad range of hospitality establishments.</p> <p>People credited with this unit standard are able to demonstrate knowledge of maintaining a safe and secure environment for people in the hospitality industry.</p>
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Classification	Hospitality > Hospitality - Generic
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Available grade	Achieved
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Explanatory notes

- 1 Definition
Establishment requirements – any policy, procedure, process or agreed requirement, either written or oral, that is made known to the candidate prior to assessment against this unit standard.

- 2 Legislation relevant to this unit standard includes but is not limited to – Health and Safety in Employment Act 1992, Privacy Act 1993.

Outcomes and evidence requirements

Outcome 1

Demonstrate knowledge of maintaining a safe and secure environment for people in the hospitality industry.

Evidence requirements

- 1.1 Emergency procedures are identified and described in accordance with establishment requirements.

Range	emergency procedures include but are not limited to those for – armed robbery; bomb threat; natural disasters; fire; violent, suspicious or threatening behaviour.
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- 1.2 The reasons and importance of essential first aid in emergency situations are described in accordance with establishment requirements.

- 1.3 Potential and actual hazards to customer safety are identified and described in terms of the process for eliminating, isolating or minimising them in accordance with establishment requirements.
- 1.4 The process for reporting accidents, damage and non-rectifiable hazards is described in accordance with establishment requirements.

Planned review date	31 December 2019
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 March 1998	31 December 2013
Revision	2	15 November 2002	31 December 2013
Review	3	22 October 2004	31 December 2013
Rollover and Revision	4	19 September 2008	31 December 2017
Review	5	20 November 2009	31 December 2017
Review	6	20 February 2014	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Requirements for consent to assess and an outline of the moderation system that applies to this standard are outlined in the Consent and Moderation Requirements (CMR). The CMR also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

Comments on this unit standard

Please contact ServiceIQ at qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.