

<b>Title</b>	<b>Demonstrate knowledge of maintaining a safe and secure environment for people in the hospitality industry</b>		
<b>Level</b>	<b>2</b>	<b>Credits</b>	<b>2</b>

<b>Purpose</b>	<p>This pre-entry theory-based unit standard is for people training as hospitality staff to work in a broad range of hospitality establishments.</p> <p>People credited with this unit standard are able to demonstrate knowledge of maintaining a safe and secure environment for people in the hospitality industry.</p>
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<b>Classification</b>	Hospitality > Hospitality - Generic
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Definition  
*Establishment requirements* – any policy, procedure, process or agreed requirement, either written or oral, that is made known to the candidate prior to assessment against this unit standard.
- 2 All tasks are to be carried out in accordance with establishment requirements.
- 3 Legislation relevant to this unit standard includes but is not limited to – Health and Safety at Work Act 2015, Privacy Act 2020.

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### Outcomes and performance criteria

#### Outcome 1

Demonstrate knowledge of maintaining a safe and secure environment for people in the hospitality industry.

#### Performance criteria

- 1.1 Emergency procedures are identified and described.
 

Range	emergency procedures include but are not limited to those for – armed robbery; bomb threat; natural disasters; fire; violent, suspicious or threatening behaviour.
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- 1.2 The importance of essential first aid in emergency situations is described.

- 1.3 Potential and actual hazards to customer safety are identified and described in terms of the process for eliminating, isolating or minimising them.
- 1.4 The process for reporting accidents, damage and non-rectifiable hazards is described.

<b>Planned review date</b>	31 December 2027
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 March 1998	31 December 2013
Revision	2	15 November 2002	31 December 2013
Review	3	22 October 2004	31 December 2013
Rollover and Revision	4	19 September 2008	31 December 2017
Review	5	20 November 2009	31 December 2017
Review	6	20 February 2014	31 December 2024
Review	7	26 January 2023	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council [qualification@ringahora.nz](mailto:qualification@ringahora.nz) if you wish to suggest changes to the content of this unit standard.