

Title	Carry out non-cash dealings in a casino cashiering area		
Level	3	Credits	6

Purpose	People credited with this unit standard are able to, in a casino cashiering area: issue gaming chip purchase vouchers; redeem gaming chips and/or gaming chip purchase vouchers; and deal with non-cash transactions.
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Classification	Tourism > Casino Cashiering
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Available grade	Achieved
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Guidance Information

1 Definitions

Industry procedures refer to all workplace requirements in operation in casinos.

These may include, but are not limited to, relevant statutory and regulatory requirements, Minimum Operating Standards, Gazetted Rules, Licence Conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission respectively. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include, without limitation, quality assurance, documentation, security, communications, health and safety, and personal behaviour;

EFTPOS refers to Electronic Funds Transfer at Point of Sale.

- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with the associated regulations, including but not limited to the Gambling (Harm Prevention and Minimisation) Regulations 2004 and Gambling (Prohibited Property) Regulations 2005, and their subsequent amendments.

Outcomes and performance criteria

Outcome 1

Issue gaming chip purchase vouchers in a casino cashiering area.

Performance criteria

- 1.1 Gaming chip purchase vouchers are issued in accordance with industry procedures.

Outcome 2

Redeem gaming chips and/or gaming chip purchase vouchers in a casino cashiering area.

Performance criteria

- 2.1 Gaming chips and/or gaming chip purchase vouchers are redeemed in accordance with industry procedures.

Outcome 3

Deal with non-cash transactions in a casino cashiering area.

Performance criteria

- 3.1 Application of the policy regarding the granting of non-cash transactions is in accordance with legislation and industry procedures.
- 3.2 Procedures for handling non-cash transactions are in accordance with legislation and industry procedures.

Range non-cash transactions may include but are not limited to – debit cards, cheques, bank drafts, travellers cheques, bank cheques.

- 3.3 EFTPOS transactions are in accordance with industry procedures.

Planned review date	31 December 2020
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	30 July 1998	N/A
Revision	2	25 September 2001	N/A
Review	3	23 April 2008	N/A
Revision and Rollover	4	1 November 2018	N/A

Consent and Moderation Requirements (CMR) reference	0078
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.