

<b>Title</b>	<b>Explain and apply tikanga when communicating with, and caring for, whānau in a hauora context</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>3</b>

<b>Purpose</b>	People credited with this unit standard are, able to explain and apply tikanga relevant to communicating with, and caring for whānau in a hauora context.
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<b>Classification</b>	Te Ara Hou ki te Ora > Hauora
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Definitions of Māori words will be those relevant and in common usage in a hauora context. However, the local iwi and/or hapū must verify the local dialect.
- 2 Definitions  
*Hauora* means the appropriate practices associated with the holistic wellbeing of an individual as a member of a whānau, hapū, and iwi. For the purpose of this unit standard, these practices are determined by service providers or entities that operate within a hauora context.  
*Hauora context* refers to hauora service provision for Māori.  
*Whānau* for this unit standard is inclusive of tūroto.
- 3 Legislation and conventions relevant to this unit standard may include but are not limited to: Children, Young Persons, and their Families Act 1989; Health and Safety at Work Act 2015; Privacy Act 2020; Health and Disability Commissioner Act 1994; Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996; Health and Disability Services (Safety) Act 2001; *Standards for Traditional Māori Healing* (Wellington: Ministry of Health, 1999), and any amendments.
- 4 Descriptions and explanations can be presented in a number of ways that may include but is no limited to: oral presentation, visual presentation, written presentation, whakaari, waiata, and haka.
- 5 All sources of information must be referenced.

### Outcomes and performance criteria

#### Outcome 1

Explain and apply tikanga when communicating with whānau in a hauora context.

**Performance criteria**

- 1.1 Tikanga used in formal and informal communication with whānau is explained and applied in terms of settings.

Range settings may include but are not limited to – whānau hui in the home, whānau hui at a marae, hui at work, hui in a house care service;  
evidence of three tikanga is required.

**Outcome 2**

Explain and apply tikanga relevant to caring for whānau in a hauora context.

Range evidence of three is required.

**Performance criteria**

- 2.1 Tikanga for the care of whānau is explained.

- 2.2 Tikanga for the care of whānau is applied.

<b>Planned review date</b>	31 December 2027
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	23 October 1998	31 December 2012
Review	2	18 December 2002	31 December 2012
Review	3	20 August 2010	31 December 2017
Review	4	10 December 2015	31 December 2024
Revision	5	28 September 2017	31 December 2024
Rollover and Revision	6	23 April 2020	31 December 2024
Review	7	2 March 2023	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0226
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact the NZQA Māori Qualifications Services [mqs@nzqa.govt.nz](mailto:mqs@nzqa.govt.nz) if you wish to suggest changes to the content of this unit standard.