

Title	Explain, apply, and maintain personal and professional boundaries when working with whānau		
Level	4	Credits	3

Purpose	People credited with this unit standard are able to explain, apply, and maintain personal and professional boundaries when working with whānau.
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Classification	Te Ara Hou ki te Ora > Hauora
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Available grade	Achieved
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Guidance Information

- Definitions of Māori words will be those relevant and in common usage in a hauora context and/or from local iwi or hapū.
- For the purpose of this unit standard, these practices are determined by service providers or entities that operate within a hauora context.
- Definitions

Hauora refers to the appropriate practices associated with the holistic wellbeing of an individual as a member of a whānau, hapū, and iwi.

Hauora context refers to hauora service provision for Māori.

Kaimahi refers to community workers working with tūroro.

Tūroro refers to persons who are unwell.

Whānau for this unit standard is inclusive of tūroro.
- Health and safety processes for both individual and tūroro must comply with the Health and Safety at Work Act 2015.
- Workplace practices and procedures refer to the documented procedures of the hauora service provider and must comply with current industry standards and relevant legislation.
- Legislation and conventions relevant to this unit standard may include but are not limited to: the Health and Safety at Work Act 2015; *Standards for Traditional Māori Healing* (Wellington: Ministry of Health, 1999); and the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996, and any amendments.
- Descriptions and explanations can be presented in a number of ways that may include but is no limited to; oral presentation, visual presentation, written presentation, whakaari, waiata, and haka.

8 All sources of information must be referenced.

Outcomes and performance criteria

Outcome 1

Explain and apply personal and professional boundaries when working with whānau.

Performance criteria

1.1 Personal and professional boundaries are identified in a hauora context.

Range may include but is not limited to – human resources, workplace policies, management/employee relationships, employer; evidence of three is required.

1.2 Personal and professional boundaries are explained in terms of tikanga.

Range may include but is not limited to – whanaungatanga, manaakitanga, tuakana/teina, kaitiakitanga; evidence of three is required.

Outcome 2

Explain how personal and professional boundaries are maintained.

Range 10 Code of Rights, whanaungatanga, manaakitanga, Health and Safety at Work Act 2015, Provider Code of Conduct. evidence of two is required.

Performance criteria

2.1 Personal and professional boundaries are maintained in relation to tikanga.

2.2 Personal and professional boundaries are maintained in accordance with workplace practices and procedures.

Range 10 Code of Rights, whanaungatanga, manaakitanga, Health and Safety Act, Provider Code of Conduct. evidence of two is required.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	23 October 1998	31 December 2012
Review	2	18 December 2002	31 December 2012
Review	3	20 August 2010	31 December 2017
Review	4	10 December 2015	31 December 2024
Revision	5	28 September 2017	31 December 2024
Rollover and Revision	6	23 April 2020	31 December 2024
Review	7	2 March 2023	N/A

Consent and Moderation Requirements (CMR) reference

0165

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the NZQA Māori Qualifications Services mqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.