

Title	Explain, apply and maintain personal and professional boundaries when working with whānau		
Level	4	Credits	3

Purpose	People credited with this unit standard are able to explain, apply, and maintain personal and professional boundaries when working with whānau.
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Classification	Te Ara Hou ki te Ora > Hauora
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Available grade	Achieved
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Guidance Information

- 1 Definitions of Māori words will be those relevant and in common usage in a hauora context. However, the local iwi and/or hapū must verify the local dialect.
- 2 Definitions
Hauora means the appropriate practices associated with the holistic wellbeing of an individual as a member of a whānau, hapū, and iwi. For the purpose of this unit standard, these practices are determined by service providers or entities that operate within a hauora context.
Hauora context refers to hauora service provision for Māori.
Tūroro refers to persons who are unwell.
Kaimahi refers to community workers working with tūroro.
Whānau for this unit standard is inclusive of tūroro.
- 3 Health and safety processes for both individual and tūroro must comply with the Health and Safety at Work Act 2015.
- 4 Workplace practices and procedures refer to the documented procedures of the hauora service provider and must comply with current industry standards and relevant legislation.
- 5 Legislation and conventions relevant to this unit standard may include but are not limited to: the Health and Safety at Work Act 2015; *Standards for Traditional Māori Healing* (Wellington: Ministry of Health, 1999); and the Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996, and any amendments.

Outcomes and performance criteria

Outcome 1

Explain and apply personal and professional boundaries when working with whānau.

Performance criteria

1.1 Personal and professional boundaries are identified in accordance with industry practices and procedures.

Range may include but is not limited to – Human Resources, workplace policies, management, employer; evidence of three is required.

1.2 Personal and professional boundaries are explained in terms of tikanga.

Range may include but is not limited to – whanaungatanga, manaakitanga, tuakana/teina, kaitiakitanga; evidence of three is required.

Outcome 2

Maintain personal and professional boundaries.

Range 10 Code of Rights, whanaungatanga, manaakitanga, Health and Safety Commission, Provider Code of Conduct.

Performance criteria

2.1 Personal and professional boundaries are maintained in relation to tikanga.

2.2 Personal and professional boundaries are maintained in accordance with workplace practices and procedures.

Planned review date	31 December 2022
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	23 October 1998	31 December 2012
Review	2	18 December 2002	31 December 2012
Review	3	20 August 2010	31 December 2017
Review	4	10 December 2015	N/A
Revision	5	28 September 2017	N/A
Rollover and Revision	6	23 April 2020	N/A

Consent and Moderation Requirements (CMR) reference	0165
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact the NZQA Māori Qualifications Services mqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.