

Title	Review a rules and procedures manual for a specified area of casino operations		
Level	5	Credits	4

Purpose	People credited with this unit standard are able to identify key controls applicable to a specified area of a casino; determine the suitability of approved rules and procedures governing a specified area of a casino; and prepare a submission to implement changes related to a specified area of a casino.
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Classification	Tourism > Casino Gaming
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Available grade	Achieved
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Guidance Information

- 1 Definitions**

Control documents refer to the measures established and recorded by casino management for the purpose of controlling risk.

Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, Minimum Operating Standards, Gazetted Rules, Licence Conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission respectively. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include, without limitation, quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2** The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with any associated legislation and/or regulations.
- 3** The Department of Internal Affairs is the regulatory agency controlling casino gaming activities in New Zealand through the Gambling Group.
- 4** This unit standard is to be assessed against in a specified area of casino operations agreed between the candidate and their manager before embarking on the assessment.

Outcomes and performance criteria

Outcome 1

Identify key controls applicable to a specified area of a casino.

Performance criteria

1.1 Key controls are identified and are consistent with current control documents.

Outcome 2

Determine the suitability of approved rules and procedures governing a specified area of a casino.

Performance criteria

2.1 The key controls are analysed to determine differences between key controls and approved rules and procedures.

2.2 Approved rules and procedures are analysed, shortcomings and areas requiring amendments are identified.

2.3 Proposed amendments are justified in accordance with industry procedures.

Outcome 3

Prepare a submission to implement changes related to a specified area of a casino.

Performance criteria

3.1 Preparation of submission is consistent with template requirements for submissions established by the regulatory agency.

3.2 Content of submission is consistent with issues identified in the analysis.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	25 July 1999	N/A
Revision	2	24 February 2003	N/A
Review	3	23 January 2009	N/A
Revision and Rollover	4	1 November 2018	N/A
Revision and Rollover	5	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.