

<b>Title</b>	<b>Demonstrate knowledge of hospitality management control systems</b>		
<b>Level</b>	<b>5</b>	<b>Credits</b>	<b>6</b>

<b>Purpose</b>	<p>This is a theory-based unit standard for experienced people requiring knowledge of the control systems in commercial hospitality operations.</p> <p>People credited with this unit standard are able to demonstrate knowledge of hospitality management control systems.</p>
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<b>Classification</b>	Hospitality > Hospitality Management
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<b>Available grade</b>	Achieved
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### Explanatory notes

- 1 Legislation and regulations relevant to this unit standard may include but is not limited to – Food Act 1981, Food Hygiene Regulations 1974, Food (Safety) Regulations 2002, Health and Safety in Employment Act 1992, Privacy Act 1993, Sale and Supply of Alcohol Act 2012, Smoke-free Environments Act 1990, .
- 2 Reference  
*Standard industry text* – Davis, B., Lockwood, A., Pantelidis, I., Alcott, P. (2012), *Food and Beverage Management*, (5<sup>th</sup> ed), Oxford, UK: Elsevier Ltd.

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### Outcomes and evidence requirements

#### Outcome 1

Demonstrate knowledge of hospitality management control systems.

#### Evidence requirements

- 1.1 Accurate maintenance of record systems, analyses of data and the use of information for planning are explained in terms of the standard industry text.  
  
 Range maintenance record systems include but are not limited to – weekly, monthly, quarterly.
- 1.2 Maximising profitability using appropriate forecasting and cost control techniques is explained in terms of the standard industry text.

- 1.3 Methods for the implementation and maintenance of appropriate hospitality industry control procedures are explained in terms of the standard industry text.

Range procedures may include but are not limited to – volume forecasting, standard recipes, standard yields, portion control, stores, stock takes, wastage records, revenue control; evidence for a minimum of three procedures is required.

- 1.4 Legislation relevant to hospitality operations is explained in terms of the standard industry text.

Range legislation may include but is not limited to – Food Hygiene Regulations 1974, Food (Safety) Regulations 2002, Food Act 1981, Health and Safety in Employment Act 1992, Smoke-free Environments Act 1990, Privacy Act 1993, Sale and Supply of Alcohol Act 2012; evidence for a minimum of three pieces of legislation is required.

<b>Planned review date</b>	31 December 2019
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#### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	17 August 1999	31 December 2012
Revision	2	15 November 2002	31 December 2012
Review	3	26 April 2005	31 December 2012
Review	4	22 October 2010	31 December 2017
Review	5	20 February 2014	N/A

<b>Accreditation and Moderation Action Plan (AMAP) reference</b>	0112
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This AMAP can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

#### Please note

Providers must be granted consent to assess against standards (accredited) by NZQA, or an inter-institutional body with delegated authority for quality assurance, before they can report credits from assessment against unit standards or deliver courses of study leading to that assessment.

Industry Training Organisations must be granted consent to assess against standards by NZQA before they can register credits from assessment against unit standards.

Providers and Industry Training Organisations, which have been granted consent and which are assessing against unit standards must engage with the moderation system that applies to those standards.

Consent requirements and an outline of the moderation system that applies to this standard are outlined in the Accreditation and Moderation Action Plan (AMAP). The AMAP also includes useful information about special requirements for organisations wishing to develop education and training programmes, such as minimum qualifications for tutors and assessors, and special resource requirements.

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**Comments on this unit standard**

Please contact ServiceIQ at [qualifications@serviceiq.org.nz](mailto:qualifications@serviceiq.org.nz) if you wish to suggest changes to the content of this unit standard.