

Title	Demonstrate knowledge of hospitality management control systems		
Level	5	Credits	6

Purpose	<p>This is a theory-based unit standard for experienced people requiring knowledge of the control systems in commercial hospitality operations.</p> <p>People credited with this unit standard are able to demonstrate knowledge of hospitality management control systems.</p>
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Classification	Hospitality > Hospitality Management
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Available grade	Achieved
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Guidance Information

- 1 Legislation and regulations relevant to this unit standard may include but is not limited to – Food Act 2014, Food Hygiene Regulations 1974, Food Regulations 2015, Health and Safety at Work Act 2015, Privacy Act 2020, Sale and Supply of Alcohol Act 2012, Smokefree Environments and Regulated Products Act 1990.
- 2 Reference
Standard industry text – Davis, B., et al. (2018). Food and beverage management, 6th ed. Oxford, UK: Elsevier (or the most recent edition).
- 3 All assessment tasks are to be carried out in accordance with the standard industry text.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of hospitality management control systems.

Performance criteria

- 1.1 Accurate maintenance of record systems, analysis of data and the use of information for planning are explained.

Range maintenance record systems include but are not limited to – weekly, monthly, quarterly.
- 1.2 Maximising profitability using appropriate forecasting and cost control techniques is explained.

1.3 Methods for the implementation and maintenance of appropriate hospitality industry control procedures are explained.

Range procedures may include but are not limited to – volume forecasting, standard recipes, standard yields, portion control, stores, stock takes, wastage records, revenue control; evidence for a minimum of three procedures is required.

1.4 Legislation relevant to hospitality operations is explained.

Range evidence for a minimum of three pieces of legislation is required.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	17 August 1999	31 December 2012
Revision	2	15 November 2002	31 December 2012
Review	3	26 April 2005	31 December 2012
Review	4	22 October 2010	31 December 2017
Review	5	20 February 2014	31 December 2024
Review	6	2 March 2023	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.