

<b>Title</b>	<b>Provide advice on the care and maintenance of floorcoverings</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>3</b>

<b>Purpose</b>	People credited with this unit standard are able to: confirm floorcovering details; select floorcovering care and maintenance product(s); and give advice on product use and maintenance of floorcovering.
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<b>Classification</b>	Construction Trades > Flooring
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Performance of the outcomes of this unit standard must comply with the following legislation and guides: the Building Act 2004; Health and Safety in Employment Act 1992; *A Guide to the Health and Safety in Employment Act 1992 (2003 – 2<sup>nd</sup> edition)*, published by the Department of Labour and available at <http://www.osh.dol.govt.nz>; and their subsequent amendments.
- 2 *Workplace procedures* are all authorised instructions, processes and work practices carried out in the workshop, factory, shop and worksite.
- 3 Range  
Floorcoverings include but are not limited to – carpets, resilient flooring, timber, cork, applied finishes.

### Outcomes and performance criteria

#### Outcome 1

Confirm floorcovering details.

#### Performance criteria

- 1.1 Process for confirming floorcovering details is in accordance with workplace procedures.  
  
Range questions to be asked of the customer may include but are not limited to – date of purchase, brand name of floorcoverings.
- 1.2 Confirmation includes floorcovering details checked against the manufacturers' specifications.

- 1.3 Details of the floorcovering are entered into customer information sheet in accordance with workplace procedures.

## Outcome 2

Select floorcovering care and maintenance product(s).

### Performance criteria

- 2.1 Product(s) selected meets the requirements of the floorcovering in accordance with manufacturers' specifications and workplace procedures.

- 2.2 Selection of product meets the retail policy of the workplace.

Range includes but is not limited to – sell by date, stock rotation.

## Outcome 3

Give advice on product use and maintenance of floorcovering.

### Performance criteria

- 3.1 Advice given is confirmed as understood by the customer in accordance with workplace procedures.

- 3.2 Advice given is in accordance with the manufacturers' specifications and workplace procedures.

**This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.**

### Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	29 May 2000	31 December 2023
Revision	2	18 February 2004	31 December 2023
Review	3	26 March 2007	31 December 2023
Review	4	25 November 2021	31 December 2023

<b>Consent and Moderation Requirements (CMR) reference</b>	0175
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.