

Title	Select cleaning agents and products		
Level	4	Credits	4

Purpose	<p>This unit standard is for people in the cleaning industry.</p> <p>People credited with this standard are able to: determine cleaning agents and products requirements to support cleaning processes; and select cleaning agents and products for purchase to support cleaning processes.</p>
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Classification	Cleaning and Caretaking > Cleaning Services Administration
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Available grade	Achieved
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Guidance Information

Competence demonstrated during assessment against this standard must comply with the requirements of:

Employment Relations Act 2000;
 Health and Safety in Employment Act 1992;
 Resource Management Act 1991.

Outcomes and performance criteria

Outcome 1

Determine cleaning agents and products requirements to support cleaning processes.

Performance criteria

- 1.1 Service specifications are determined for cleaning processes.
- 1.2 Cleaning agents and products needs are determined to meet service specifications.
- 1.3 The availability of company resources is determined.
 - Range budgets, staffing levels, staff experience, staff qualifications.
- 1.4 Industry requirements are determined for cost-effectiveness.
 - Range coverage, rate of use, quality of cleaning outcome, waste, packaging, storage, supply lead times, availability of product, sales support services.

- 1.5 Industry requirements are established for cleaning agents and products used to support cleaning processes.

Outcome 2

Select cleaning agents and products for purchase to support cleaning processes.

Performance criteria

- 2.1 Cleaning agents and products available from suppliers are compared in terms of meeting requirements.
- 2.2 Selected cleaning agents and products enable the cost-effective achievement of cleaning service specifications.
- 2.3 Selected cleaning agents and products are specified by generic type.
- 2.4 Selected cleaning agents and products are available within company's resources.
- 2.5 Selected cleaning agents and products meet company and industry requirements for safety and environmental protection.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	27 April 2000	31 December 2014
Revision	2	8 February 2001	31 December 2014
Review	3	27 February 2006	31 December 2014
Revision	4	26 March 2007	31 December 2014
Review	5	18 October 2012	31 December 2021
Review	6	24 January 2019	31 December 2021

Consent and Moderation Requirements (CMR) reference	0004
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.